



User Manual

ZATCA Website



Introduction

This Manual was developed to explain the services and products available through ZATCA website to benefit from all its services and products, and to help users and visitors submit their requests in an easy and flexible manner.



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Home page of the Zakat, Tax and Customs Authority website

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دولة الكويت والجمهورية العربية السورية
Zakat, Tax and Customs Authority

[About Us](#) [E-Services](#) [Rules and Regulations](#) [Media Center](#) [Knowledge Center](#)

[Search](#) [Login](#)

Exemption of Fines Initiative

Extended Until December 31, 2026

[Learn More](#)

Our E-Services

Zakat Services

Comprehensive services to facilitate the payment of Zakat

- [Zakat Payment for Livestock, Crops, and Fruits](#)
- [Submit Zakat Return for Establishments](#)
- [Zakat & Corporate Income Tax Installment Plan](#)

[View All](#)

Tax Services

Comprehensive services to ensure full tax compliance and adherence

- [Print VAT Certificate](#)
- [VAT Refund](#)
- [Submit VAT Return](#)
- [VAT Registration for Businesses](#)

[View All](#)

Customs Services

Effective services to simplify customs procedures

- [Voluntary Disclosure of Customs Declaration Violations](#)
- [Print Customs Card](#)
- [Provide an Incoming Declaration](#)
- [Print Customs & Statistical Declaration](#)

[View All](#)

[View All Services](#)

ZATCA in Numbers

Our numbers reflect our strategic commitment to be a global role model in protecting the kingdom, managing zakat, taxes, and customs, facilitating trade efficiently, and delivering a



Key Services Classified by Category (Zakat, Tax, Customs), Events & Workshops, News, Partners, Customs Ports Live Stream, and Important Links (E-Invoicing, Real Estate Transactions Tax Platform, etc.)

Exemption of Fines Initiative
Extended Until December 31, 2026

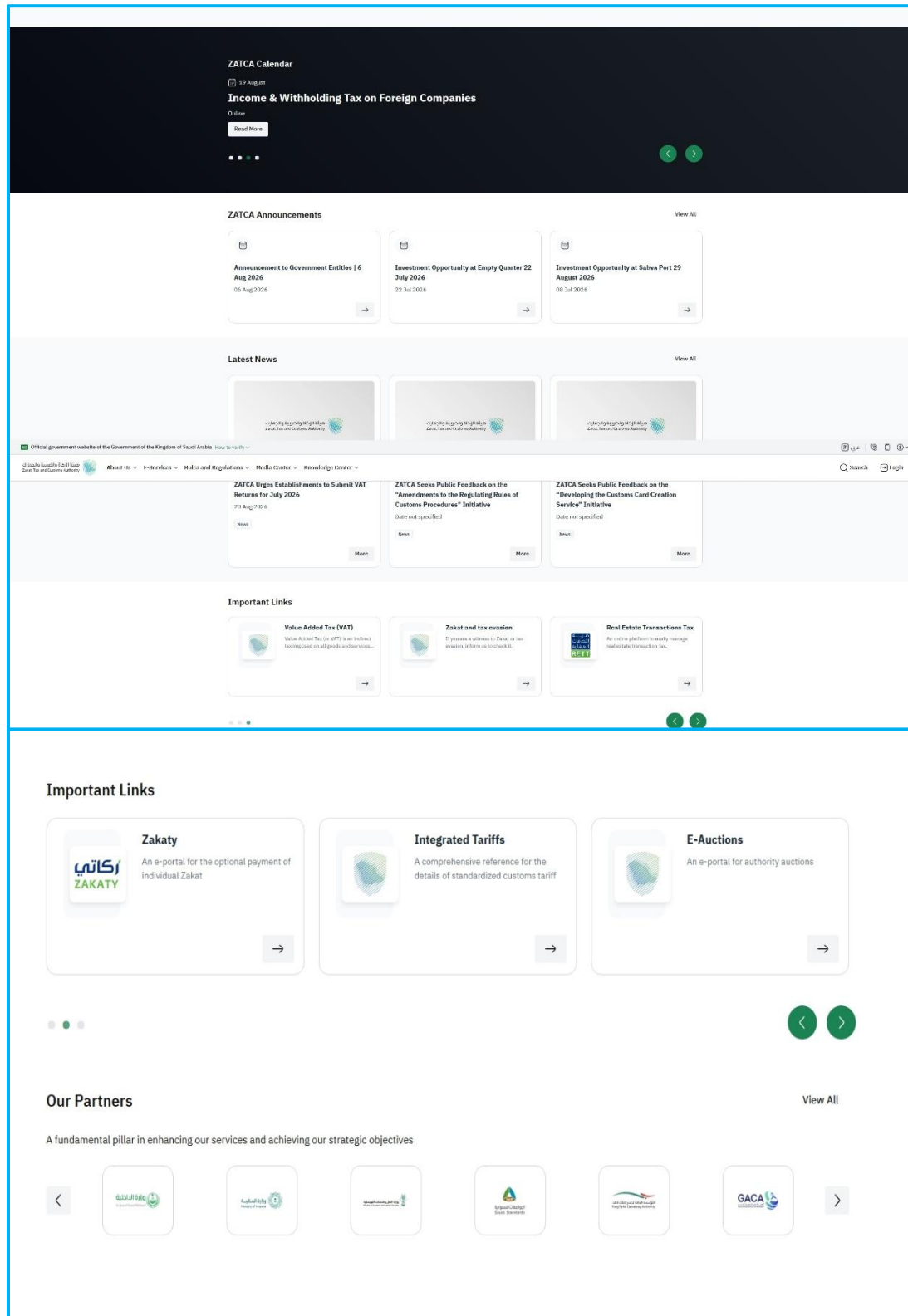
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Our E-Services

- Zakat Services**
Comprehensive services to facilitate the payment of Zakat
Zakat Payment for Livestock, Crops, and Fruits
Submit Zakat Return for Establishments
Zakat & Corporate Income Tax Installment Plan
- Tax Services**
Comprehensive services to ensure full tax compliance and adherence
Print VAT Certificate
VAT Refund
Submit VAT Return
VAT Registration for Businesses
- Customs Services**
Effective services to simplify customs procedures
Voluntary Disclosure of Customs Declaration Violations
Print Customs Card
Provide an Incoming Declaration
Print Customs & Statistical Declaration

ZATCA in Numbers
Our numbers reflect our strategic commitment to be a global role model in protecting the kingdom, managing zakat, taxes, and customs, facilitating trade efficiently, and delivering a seamless customer experience

- +194**
Workshops
Conducted in 2025 to enhance awareness and compliance
- +12 Billion**
E-Invoices
Number of e-invoices shared through Fatoora portal
- +21**
Bonded Zones
Supporting the movement of goods and facilitating trade
- +814**
Saudi AEO
Number of Saudi AEO Companies

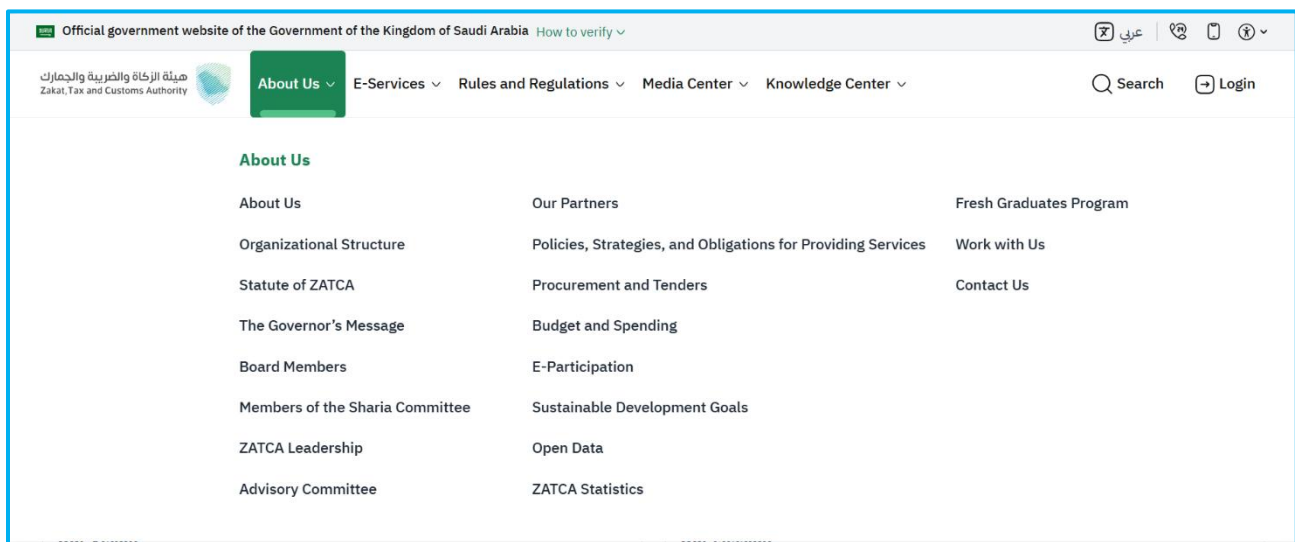




1. About Us

From the main navigation bar, you can access the About Us menu, which provides access to the following pages: (About Us, Organizational Structure, Statute of ZATCA, The Governor's Message, Board Members, Members of the Sharia Committee, ZATCA Leadership, Overview of the Advisory Committee, Our Partners, Policies, Strategies, and Obligations for Providing Services, Tenders & Procurement, Budget and Spending, E-Participation, Sustainable Development Goals, Open Data, ZATCA Statistics, Fresh Graduate Programs, Join Us, Contact Us).

When hovering over the menu, a dropdown menu appears. Selecting any item will display its specific details page.





1.1 About Us

This page introduces the Zakat, Tax and Customs Authority (ZATCA), presenting the establishment of the Authority under the Council of Ministers Decision issued on May 4, 2021 G (Ramadan 22, 1442 H), which merged the "General Authority of Zakat and Tax" and the "General Customs Authority" into a single entity.

The page also showcases ZATCA's Vision, Mission, and five core Values (Accountability, Excellence, Customer Centricity, Collaboration, Professionalism), along with ZATCA's Strategic Framework structured into actionable cards: (Strategic Objectives, Strategic Enablers, Target Achievements). The section concludes with a link to review the Statute of ZATCA.

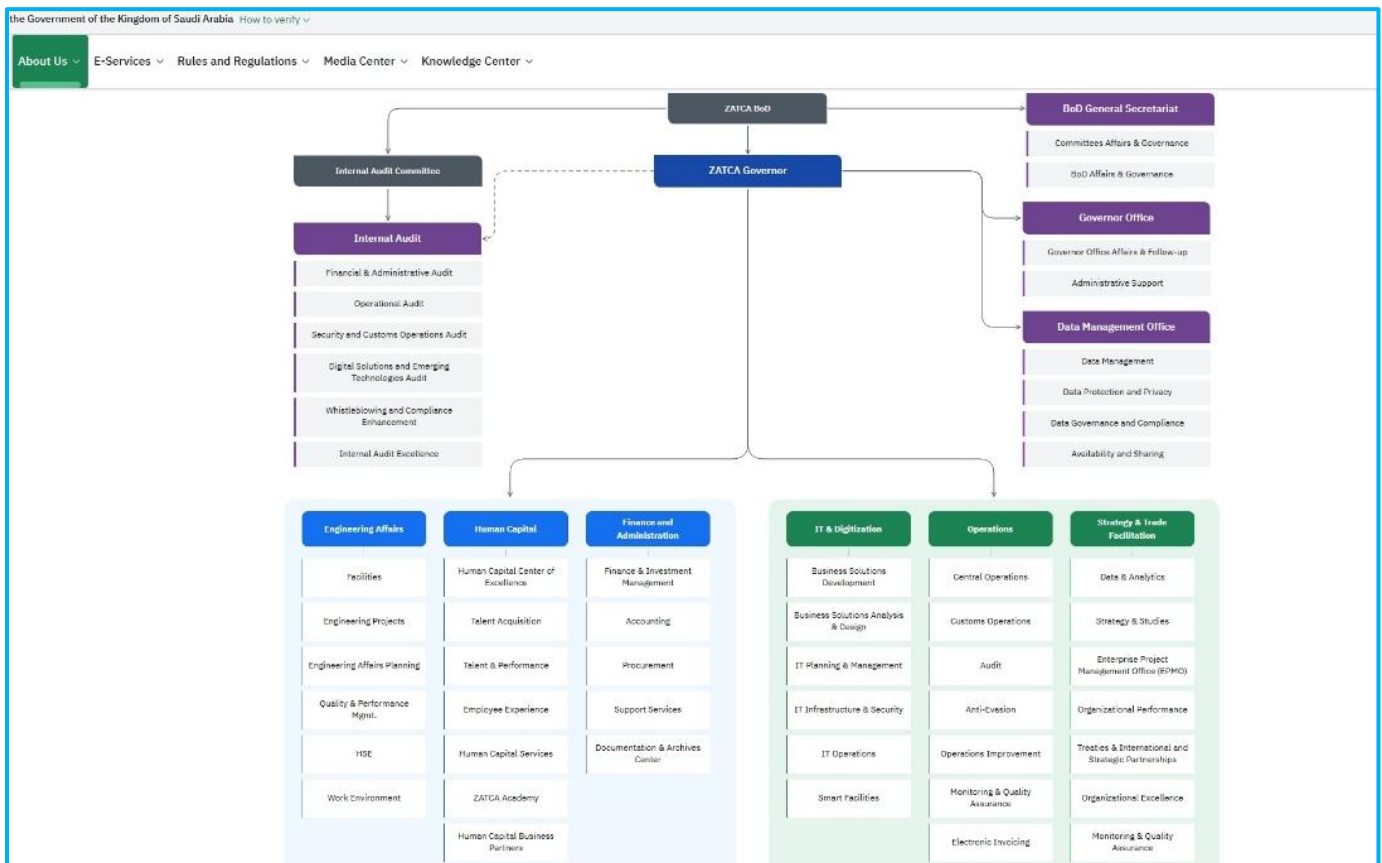
At the bottom of the page, the Comments and Suggestions box allows you to submit feedback regarding the page or service, along with the date of the last page update.



1.2 Organizational Structure

This page displays an interactive, hierarchical organizational chart of the Authority starting from ZATCA Board of Directors, the Internal Audit Committee, and the Governor of ZATCA, branching into Deputy Governorships and Sectors: (Engineering Affairs Agency, Human Capital Agency, Financial and Administrative Affairs Agency, Corporate Communication and Awareness Agency, Analysis and Risk Agency, Zakat Research and Consulting Agency, Technical Systems and Digitalization Sector, Operations Sector, Strategy and Trade Facilitation Sector, Legal Affairs and Compliance Sector, Security Affairs Sector).

Clicking on any organizational unit reveals detailed responsibilities for that sector or department and its subordinate units.





Corporate Communications & Awareness

Awareness

Brand & Content Management

External Communications

Internal Communications

Events & Recruitment Protocols

Risk & Analytics

Risk Analytics

Enterprise Risk Management

Compliance Risk

Information and Cybersecurity

Business Continuity & Crisis Management

Zakat Studies and Advisory Services

Settlements

Business Empowerment

Zakat Advisory

Legal and Enforcement

Customs Policy & Legislation

Zakat & Tax Policy & Legislation

Legal Research and Development

Audit & Litigation

Legal Affairs & Prosecution

Governance & Compliance

Quality Assurance & Compliance

Customs Investigations and Anti-Money Laundering and Counter Terrorism Financing

Security Affairs

Customs Ports Management

Security Support

Control & Security Intelligence

Customer Experience & Services Improvement

Details of the Sector

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إدارة الجمارك والضرائب العامة Zakat, Tax and Customs Authority

About Us E-Services Rules and Regulations Media Center Knowledge Center

Overview of the Operations Sector

The Operations Sector is responsible for enhancing and promoting the operational excellence of the Authority in the processes and services of zakat, tax, and customs, and strengthening the Authority's network by establishing strong relationships with local and international stakeholders in the tax and customs system, monitoring revenue sources and levels to ensure compliance with the Authority's growth strategies and plans in line with quality standards and best practices.

Tasks and Responsibilities

- Setting operational performance goals and continuously monitoring progress towards achieving those goals
- Formulating strategies that achieve positive financial impact on operations and control the severity of financial and operational risks
- Advising the governor on key initiatives and strategic plans to enhance the main functional flows within the operations sector
- Developing studies for the establishment of new branches and ports and the closure/modification of existing branches based on geographical location, transaction rate, potential untapped business areas, etc., and overseeing the creation of new facilities (such as branches, service centers, Comprehensive Lounge) and ensuring the availability of required infrastructure and maintenance
- Approval of reports related to the impact of tariffs on trade and providing guidance for corrective plans
- Supervising the proper execution of operations related to merchants and taxpayers - inspections, objections, appeals, payment approvals, refunds, collections, registrations, exemptions, assessments, etc. - and ensuring compliance with the specified eligibility standards
- Monitoring global partnership trends between customs and companies and following up on updates from the World Customs Organization regarding the Authorized Economic Operator to approve the necessary improvements and updates in the policies, procedures, and eligibility standards of the Authorized Economic Operator



1.3 Statute of the Zakat, Tax and Customs Authority

This page explains the unified regulatory framework under which the ZATCA operates, combining Zakat, tax, and customs functions to improve operational efficiency and enhance service quality. It provides a direct link to view the complete statute document.

The screenshot displays the ZATCA website's 'Statute of ZATCA' page. The header features a navigation bar with links for 'About Us', 'E-Services', 'Rules and Regulations', 'Media Center', and 'Knowledge Center'. A search bar and a login button are also present. The main content area includes a breadcrumb trail 'Home > About Us > Statute of ZATCA', the title 'Statute of ZATCA', and a brief description: 'The Authority operates within a unified regulatory framework that combines the functions of zakat, taxes, and customs to increase performance efficiency and enhance the quality of services provided.' Below this, there is a link 'To review the statute, Click here.' and a 'Comments and Suggestions' section with a text input field and an 'Add a comment' button. A feedback section at the bottom asks 'Was this page useful?' with 'Yes' and 'No' buttons, and shows '0 visitors said yes from 1 feedbacks'. The footer contains a grid of links organized into categories: ZATCA, Media Center, Help & Support, Important links, and Social Media. The ZATCA category includes links like 'About us', 'Careers', 'E-invoicing', 'Open Data', 'Information Security Policy', 'Disclaimer Policy', 'Service Level Agreement', and 'Customer Charter'. The Media Center category includes 'News & Announcements', 'Publications', 'Magazines', 'Events', and 'Brand Identity'. The Help & Support category includes 'Contact us', 'Help and support requests', 'FAQs', 'Glossary', 'Accessibility', and 'The portal guide'. The Important links category includes 'Open Data Platform', 'National Portal', 'Takaful Platform', 'Public Consultation Platform', 'Financial Services Platform (E-invaad)', 'Bureau of Experts at the Council of Masters', and 'Report Corruption'. The Social Media category includes icons for Twitter, Facebook, LinkedIn, and YouTube. There are also links for 'Accessibility tools' and 'Download mobile applications'.



1.4 The Governor's Message

This page features an introductory overview of His Excellency Eng. Suhail bin Mohammed Abanmi, Governor of ZATCA, detailing his background and leadership roles, followed by the text of his message to beneficiaries, outlining the Authority's role in economic and social development, supporting businesses in fulfilling their Zakat, tax, and customs obligations, and aligning ZATCA's operations with Saudi Vision 2030.

His Excellency Eng. Suhail bin Mohammed Abanmi is currently the Governor of Zakat, Tax and Customs Authority since May 2021. He has held several leadership positions, including Governor of the General Authority for Zakat and Tax, Deputy Minister of Internal Commerce at the Ministry of Commerce, Advisor to the Minister of Commerce, General Supervisor of Qasabam Property, and Chairman of the Board of Directors of Sagar Credit Bureau.

Praise be to Allah and may blessings and peace be upon His messenger.

Knowing the importance of its role in Saudi Arabia's economic and social development, the Zakat, Tax, and Customs Authority (ZATCA) endeavors to improve its performance by developing its provided services and raising the efficiency of its staff.

Furthermore, ZATCA aims to support taxpayers to fulfill their duties in the field of zakat, tax and customs, facilitate trading, make the Kingdom a global logistics center by providing them with all the necessary tools and resources, and raising awareness about tax and customs compliance. As well as utilizing technology to develop the electronic services, media, and facilitate the procedures and forms in accordance with laws and regulations.

Upon directives of the Custodian of the Two Holy Mosques King Salman bin Abdulaziz, and the Crown Prince Mohammed bin Salman, ZATCA puts the public and citizen service as its priority. The authority is playing a vital role in Vision 2030, and the Fiscal Balance Program; by developing its sectors to create highly skilled opportunities for citizens working in zakat, tax, and customs fields, organizing the procedures that help diversifying the Kingdom's economy, and protecting our national security.

We, at ZATCA, always welcome opinions and suggestions, which would help provide the excellent services to the community.

Suhail Abanmi



1.5 Board Members

This page presents the names and positions of ZATCA Board Members, headed by the Chairman of the Board (Minister of Finance). A View CV link is provided under each member to review their detailed resume.

[Home](#) > [About Us](#) > [Board Members](#)



H.E. Mr. Mohammed Al-Jadaan
Minister of Finance and Chairman of the Board

[View CV >](#)



H.E. Mr. Faisal F. Alibrahim
Minister of Economy and Planning and Board Member

[View CV >](#)



H.E. Suhail bin Mohammed Abanmi
Governor of ZATCA and Board Member

[View CV >](#)



H.E. Dr. Rumaih Al-Rumaih
Board Member

[View CV >](#)



H.E. Mohammed bin Muhanna Al-Muhanna
Board Member

[View CV >](#)



H.E. Lt. Gen. Nasser bin Ali Al-Sikhan
Board Member

[View CV >](#)



H.E. Eng. Ibrahim Yousef Al-Mubarak
Board Member

[View CV >](#)



H.E. Abdulrahman Abdulaziz Al-Deheem
Board Member

[View CV >](#)



Khalid bin Abdulaziz Al-Hemoud
Board Member

[View CV >](#)



Mr. Saud bin Hadi Al-Braik
Board Member

[View CV >](#)



Waleed bin Khalid Al-Radhian
Board Member

[View CV >](#)



Sabty bin Sulaiman Al-Sabty
Board Member

[View CV >](#)



Essam bin Abdulkader Al-Muhaidib
Board Member

[View CV >](#)



Comments and Suggestions
For any inquiries or notes about authority services or current page, please fill in the required information.

[Add a comment](#)





1.6 Members of the Sharia Committee

This page displays the members of ZATCA's Sharia Committee (Chairman, Deputy Chairman, and Members), with the option to view each member's CV. The Sharia Committee is the official body responsible for reviewing Sharia aspects related to Zakat collection.

[Rules and Regulations](#) [Media Center](#) [Knowledge Center](#)

[Home](#) [About Us](#) [Members of the Sharia Committee](#)

Members of the Sharia Committee



His Excellency Dr. Abdullah bin Mohammed al-Mutlaq
Chairman of the Shariah Committee

[View Resume >](#)



Mr. Abdullah Ibrahim AlBassam
Deputy Chairman of the Shariah Committee

[View Resume >](#)



Dr. Hisham bin Mohammed Al Barrak
Member of the Shariah Committee

[View Resume >](#)



Dr. Ahmed bin Mohammed Al Salman
Member of the Shariah Committee

[View Resume >](#)



Dr. Anas bin Saad Al-Bunyan
Member of the Shariah Committee

[View Resume >](#)



Dr. Saleh bin Mohammed Al-Fawzan
Member of the Shariah Committee

[View Resume >](#)



Dr. Fahad Saleh Al-Homoud
Member of the Shariah Committee

[View Resume >](#)



Mr. Mohammed bin Abdul Aziz Al-Zoman
Member of the Shariah Committee

[View Resume >](#)



Mr. Khalid bin Mohammed Al-Khwatir
Member of the Shariah Committee

[View Resume >](#)



Dr. Abdullah bin Hussain Al Shehri
Member of the Shariah Committee

[View Resume >](#)



Comments and Suggestions

For any inquiries or notes about authority services or current page, please fill in the required information.

[Add a comment](#)



1.7 ZATCA Leadership

This page presents ZATCA's executive leadership, categorized into: Governor, followed by Vice Governors (Operations, Legal Affairs and Compliance, IT and Digitization, Security Affairs), and Deputy Governors (Financial and Administrative Affairs, Human Capital, Corporate Communication and Awareness, Analytics and Risks, Zakat Studies and Advisory Services, Engineering Affairs), with an option to view each leader's CV.

The screenshot displays the ZATCA Leadership page. At the top, a navigation bar includes links for 'About Us', 'E-Services', 'Rules and Regulations', 'Media Center', and 'Knowledge Center'. The main heading is 'ZATCA Leadership'. Below this, the 'Governor' section features a portrait of H.E. Eng. Suhail bin Mohammed Alnamri, Governor, with a 'View Resume' link. The 'Vice & Deputy Governors' section is divided into two rows. The first row includes: Mr. Abdullah bin Mohammed Al-Sadhan (Vice Governor of Operations), Mr. Anas bin Abdulaziz Al-Ogaila (Vice Governor of Legal Affairs and Compliance), Mr. Hijer bin Daham Al-Badrani (Vice Governor of IT and Digitization), and Mr. Tariq bin Hamad Al-Jarba (Vice Governor of Security Affairs). The second row includes: Mr. Khalid bin Saleh Al-Muzalini (Deputy Governor of Financial and Administrative Affairs), Mr. Hamad bin Abdulaziz Al-Hamidi (Deputy Governor of Human Capital), Mr. Aqeel bin Abdullah Al-Aqeel (Deputy Governor of Corporate Communication and Awareness), Ms. Haifa bint Abdulaziz Al-Shaalan (Deputy Governor of Analytics and Risks), Dr. Fawaz bin Abdulaziz Alsalaim (Deputy Governor of Zakat Studies and Advisory Services), and Mr. Salman Abdulrahman Aljamaan (Deputy Governor of Engineering Affairs). Each profile includes a 'View Resume' link. At the bottom, there is a 'Comments and Suggestions' section with a form for inquiries and a 'Add a comment' button.



1.8 Advisory Committee

This page explains the purpose of forming the Advisory Committee, along with its tasks and responsibilities as an advisory body subordinate to the Governor, including contributing to the review of recommendations and submitting proposals to achieve ZATCA's strategic objectives, discussing topics and proposals received from partners and taxpayers, and providing opinions on opportunities and challenges.

The page also displays the committee's structure, listing the Chairman, Vice-chairman, Members, and Secretary General.

Overview of the Advisory Committee

Purpose of Forming the Advisory Committee

ZATCA wants to form an advisory committee to assist it in giving advice and recommendations in the areas of Zakat and Tax, as well as activities related to customs work and logistics, in a way that supports sustainability of improvement and development and anticipates future trends, to become a model in its management of Zakat, Tax and Customs and its adoption of global best practices.

Tasks and Responsibilities

The Committee shall exercise its work in its capacity as an advisory body subordinate to the Governor and shall have the following:

1. Contribute to the review of recommendations and submit proposals that achieve ZATCA's strategic objectives.
2. Discuss topics and proposals received from ZATCA's partners and taxpayers related to any new changes or policies that ZATCA wishes to adopt.
3. Provide opinions and instructions on opportunities and challenges in topics related directly or indirectly to the competences of ZATCA locally, regionally and internationally, and everything that would contribute to the development of all areas related to ZATCA.
4. Any other tasks assigned to it by the Governor.

Advisory Committee

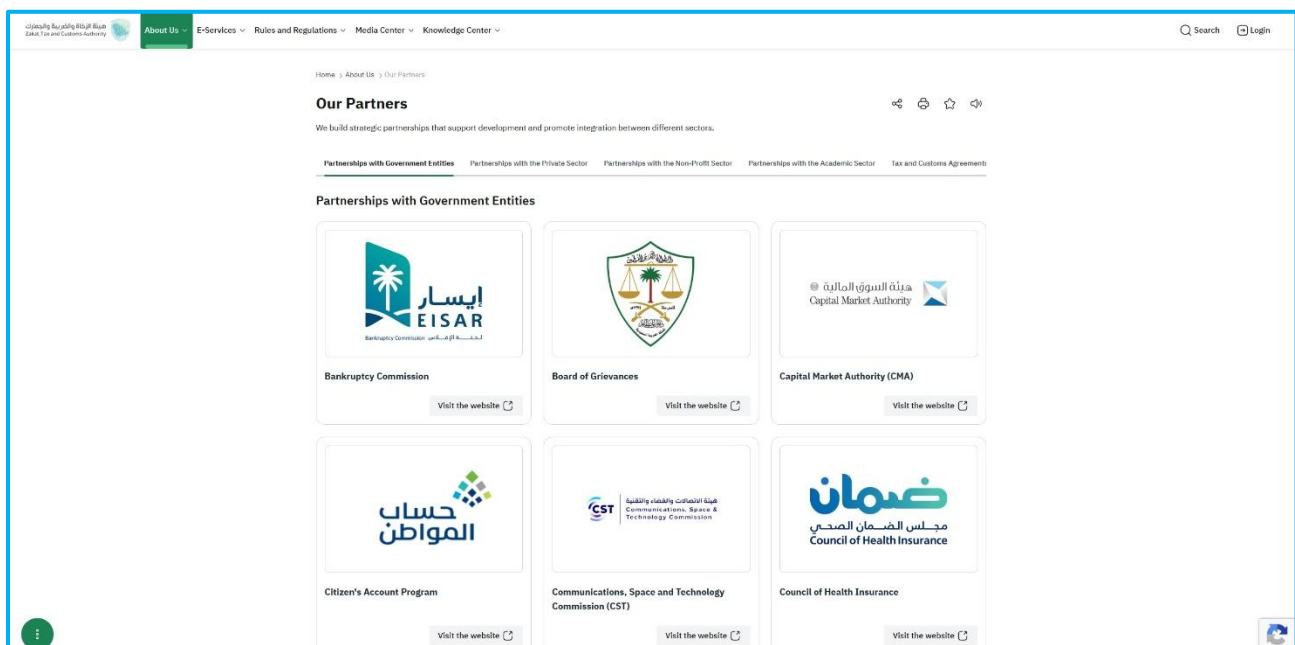
1. Prince Waleed Bin Nasser Al Saud	Chairman
2. Mr. Fahad Mohammed Al-Tuaimi	Vice-chairman
3. Mr. Mohammed Abdullah Abunayyan	Member
4. Mr. Abdulaziz Mohammed Al Onaizan	Member
5. Eng. Abdullah Abdulrahman Al-Obeikan	Member
6. Eng. Ahmed Ali Al-Sabaery	Member
7. Mr. Omar Talal Hariri	Member



1.9 Our Partners

This page displays ZATCA's strategic partners categorized under four main tabs: (Partnerships with Government Entities, Partnerships with the Private Sector, Partnerships with the Non-Profit Sector, Partnerships with the Academic Sector).

Partnerships are displayed across multiple pages with options to control the number of displayed items per page and navigate between pages.





1.10 Policies, Strategies, and Obligations for Providing Services

This page consolidates quick access links to all ZATCA policies and regulatory documents in one place, including: (Occupational Health and Safety Policy, Environment and Sustainability Policy, Privacy Policy, Information Security Policy, Disclaimer Policy, Freedom of Information Policy, Open Data Policy, Rules and Regulations, Statute of Zakat, Tax and Customs, ZATCA Strategy, Service Level Agreement, Bureau of Experts at the Council of Ministers).

The screenshot displays the ZATCA website's 'Policies, Strategies, and Obligations for Providing Services' page. The page has a blue header with the ZATCA logo and navigation links: 'About Us', 'E-Services', 'Rules and Regulations', 'Media Center', and 'Knowledge Center'. A search bar and a 'Login' button are located in the top right corner. The main content area is titled 'Policies, Strategies, and Obligations for Providing Services' and contains a grid of 12 links, each with a right-pointing arrow. The links are: Occupational Health and Safety Policy, Environment and Sustainability Policy, Privacy Policy, Information Security Policy, Disclaimer Policy, Freedom of Information Policy, Open Data Policy, Rules and Regulations, Statute of Zakat, Tax and Customs, ZATCA Strategy, Service Level Agreement, and Bureau of Experts At The Council of Ministers. Below the grid is a 'Comments and Suggestions' section with a text area and an 'Add a comment' button. At the bottom right, there is a 'Last Update: 09 Aug 2024 02:22 PM Saudi Arabia Time' timestamp.



1.11 Tenders & Procurement

This page outlines ZATCA's integration with the Government Tenders and Procurement System via the "Etimad Platform", detailing the steps to access ZATCA tenders on the platform across three status categories: (Future Tenders for the Current Year, Current (Open) Tenders, Ended (Previous) Tenders), alongside links to view tenders, investment opportunities at customs ports, and the procurement plan for the current fiscal year.

The screenshot shows the ZATCA Tenders & Procurement page. The header includes the ZATCA logo, navigation links (About Us, E-Services, Rules and Regulations, Media Center, Knowledge Center), a search bar, and a login button. The main content area is titled "Tenders & Procurement" and contains the following text:

The Etimad Platform has contributed to connecting the Zakat, Tax and Customs Authority (ZATCA) to the Government Tenders and Procurement system, which is one of the fundamental principles of e-government, and a national initiative of particular significance to the Kingdom of Saudi Arabia, represented by the Ministry of Finance, with the purpose of regulating and streamlining government tenders and procurement procedures.

To view the tenders and procurement of ZATCA via Etimad, please follow these steps:

- 1. Future Tenders for the Current Year:**
 - Go to Tenders on Etimad.
 - Select "Tenders", then click "Search".
 - Click on "Advanced Search".
 - Select the Government Entity name (Zakat, Tax and Customs Authority).For more details, you can visit the Browse List of Future Tenders.
- 2. Current (Open) Tenders:**
 - Go to Tenders on Etimad.
 - Select "Tenders", then click "Search".
 - Click on "Advanced Search".
 - Select the Government Entity name (Zakat, Tax and Customs Authority).For more details, you can visit the Browse Available Tenders.
- 3. Ended (Previous) Tenders:**
 - Go to Tenders on Etimad.
 - Select "Tenders", then click "Search".
 - Click on "Advanced Search", then choosing tender status (closed tendering).
 - Select the Government Entity name (Zakat, Tax and Customs Authority).To view tenders and Investment Opportunities at Customs Ports, [click here](#).

To view procurement and tenders for the fiscal year 2026, [click here](#).

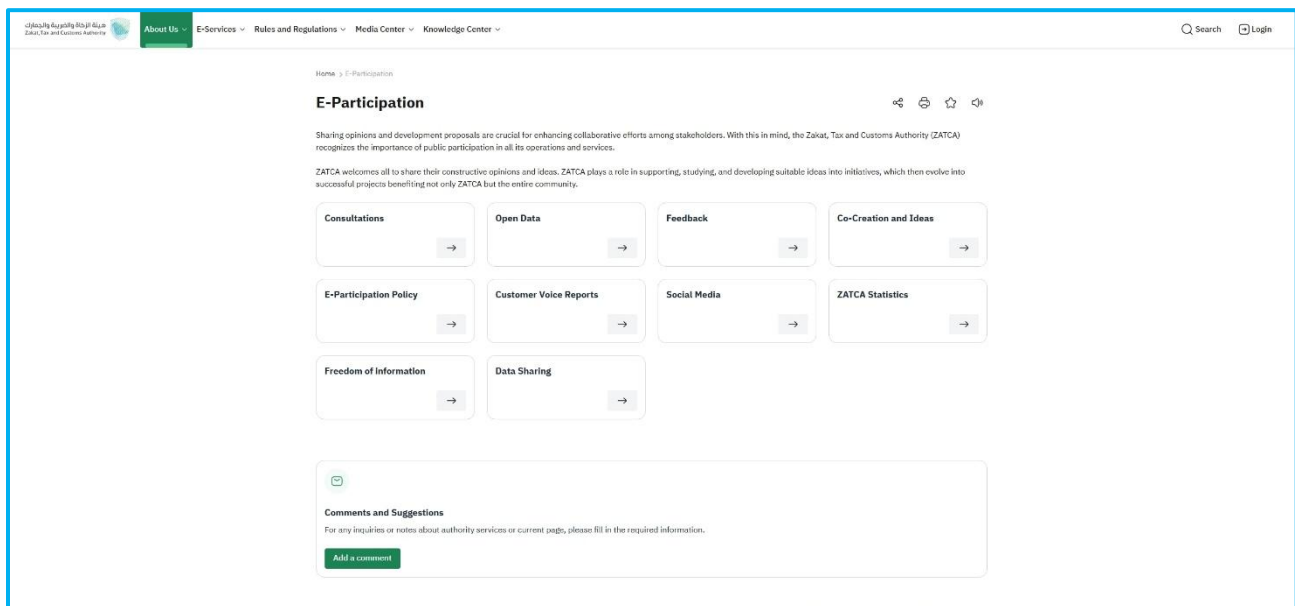
Comments and Suggestions
For any inquiries or notes about authority services or current page, please fill in the required information.

[Add a comment](#)



1.13 E-Participation

This page serves as the public engagement portal for ZATCA, highlighting the importance of public feedback and developmental proposals. It offers access to: (Consultations, Open Data, Feedback, Co-Development and Ideas, E-Participation Policy, Customer Voice Reports, Social Media, Authority Statistics, Freedom of Information, Data Sharing).





1.14 Sustainable Development Goals

This page details ZATCA's role in advancing sustainable development and its strategic commitments, such as managing natural resources, rationalizing expenditures, utilizing modern technologies, integrating partner entities, driving innovation and service digitization to reduce paper reliance, and developing human capital.

It also highlights key projects and initiatives contributing to these goals, including: (Trade Facilitation, Increasing Compliance, E-Invoicing Project "Fatoora", Strategic Partnerships, Digital Transformation, Capability Building Program, ZATCA App).

The screenshot shows the ZATCA website's 'Sustainable Development Goals' page. The header includes the ZATCA logo and navigation links: About Us, E-Services, Rules and Regulations, Media Center, and Knowledge Center. The page content is as follows:

Sustainable Development Goals

ZATCA Role in Sustainable Development Promotion

Driven by KSA's role in promoting sustainable development, Zakat, Tax and Customs Authority (ZATCA), within its strategy, has been obliged to achieve such goals through developing executive frameworks for its strategic plans and initiatives to achieve that, chief among which are:

- Managing the available natural resources and rationalizing the expenditure.
- Using modern technology to solve problems and treat challenges in developing resources without disturbing the ecosystem.
- Integrating with other authorities for the sake of proper and safe planning to utilize resources.
- Promoting innovation, digitalization, and service automation to reduce paperwork.
- Establishing mechanisms to ensure fair and transparent participation and controlling the double taxation and commercial concealment.
- Developing human capabilities and enabling competencies.

Accordingly, several projects and initiatives have emerged and contributed to promoting the sustainable development concept across all sectors.

Most Prominent Projects, Services, and Initiatives for Achieving SDGs

Effective and Transparent Facilitation of Trade:

This goal aims to increase the contribution of small and medium enterprises in the economy, as do large and mega enterprises, and give the opportunity for their growth and contribution to the national economy and increase GDP.

Enhancement of Compliance and Obligation:

Tax compliance of taxpayers leads to increased revenues of the state, leading to improved infrastructure of the state, increasing the building of its public facilities, contributing to the quality of life of the citizen and resident.

Project of E-Invoicing "FATOORA":

This project focuses on digitalizing procedures of issuing and maintaining tax invoices to prevent commercial concealment, promote economic security, and combat corruption.

Strategic Partnerships:

ZATCA shall promote the sustainability of the national economy and participate in improving the environment of customs, as trade exchange will be easier between states, through local or global strategic partnerships.

Digital Transformation:

This initiative focuses on transferring all paperwork to electronic transactions, in order to promote a paperless environment to reduce paper waste and preserve the environment, improving the experience of the citizen and resident as well.



1.15 Open Data

This page defines the concept of Open Data and enables users to: (Request Open Data, Browse Open Datasets, Review the Open Data Policy).

It also outlines guiding principles for open data: (Openness by Default, Open Format and Machine-Readability, Data Timeliness, Comprehensiveness, Non-Discrimination, Free Access, Open Data Licensing, Governance Framework Development, Inclusive Development and Innovation).

Open Data Policy

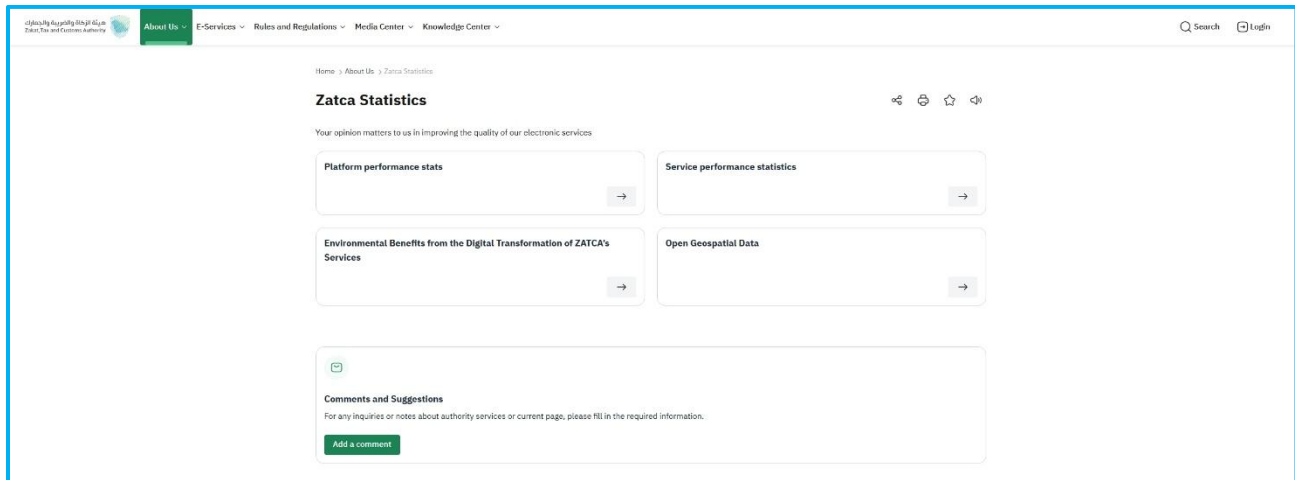
Guidelines

- Open by Default**
This principle ensures making the data of public entities available for all through disclosing, providing access to, or using such data, unless its nature requires non disclosure or protection of its privacy or confidentiality.
- Open Format and Machine-Readable**
Data shall be made publicly accessible in a machine-readable format that allows automated processing. Data shall be stored in widely used file formats (such as CSV, XLS, JSON, or XML).
- Up to Date**
The latest versions of open datasets shall be regularly published and made available to the public in a timely fashion.
- Comprehensive**
Open datasets shall be as complete and as granular as possible, reflecting recorded data, in compliance with the Personal Data Privacy Policy. Metadata that defines and explains raw data shall be included along with explanations or formulas for how data was extracted or calculated.
- Non-discriminatory**
Datasets shall be made available for all without discrimination or requirement for registration. Any person shall be able to access the published open data at any time without having to identify him or to provide justification for gaining access thereto.
- Free of Charge**
Open data shall be made available for all free of charge.
- Open Data Licensing in KSA**
Open data shall be subject to a license providing the legal basis for open data usage while defining the conditions, obligations, and restrictions applicable to the user. Any usage of open data shall indicate acceptance of the license terms.
- Improved Governance and Citizen Engagement**
Open data shall enable data access and engagement for all, reinforce the transparency and accountability of public entities, and support the process of decision-making and provision of public services.
- Inclusive Development and Innovation**
Entities shall play an active role in promoting the reuse of open data and providing the necessary supporting resources and expertise. These entities shall, in conjunction with the relevant stakeholders, seek to empower a future generation of open data innovators and engage individuals, organizations, and the public in unlocking the value of open data.



1.16 ZATCA Statistics

This page allows users to view statistical dashboards for the website and services, including cards for: (Platform Performance Statistics, Service Performance Statistics, Environmental Benefits of Full Digital Transformation for ZATCA Services), with an invitation to rate e-service quality.





1.17 Fresh Graduates Programs

This page highlights ZATCA's programs designed to attract talent among fresh graduates from Saudi and international universities, notably: (Binaa-Alkafaat Program, Ameen Program), complete with a downloadable program user guide.

Home > About Us > Fresh Graduates Program

Fresh Graduates Programs

Official government website of the Government of the Kingdom of Saudi Arabia

جهاز الزكاة والجمارك
Zakat, Tax and Customs Authority

About Us E-Services Rules and Regulations Media Center Knowledge Center

Search Login

Binaa-Alkafaat Program →

Ameen Program →

Comments and Suggestions

For any inquiries or notes about authority services or current page, please fill in the required information.

Add a comment

Last Update: 22 May 2026 09:51 AM Saudi Arabia Time

Was this page useful? Yes No

0 visitors said yes from 12 feedbacks

ZATCA
About us
Contact us
E-invoicing
E-participation
Open Data
Information Security Policy
Disclaimer Policy
Service Level Agreement
Customer Charter

Media Center
News & Announcements
Publications
Magazines
Events
Brand Identity

Help & Support
Contact us
Help and support requests
FAQs
Glossary
Accessibility
The portal guide

Important Links
Open Data Platform
National Portal
Tahad Platform
Public Consultation Platform
Financial Services Platform (Etimad)
Bureau of Experts at the Council of Ministers
Report Corruption

Social Media
X
Instagram
Facebook
YouTube
LinkedIn

Accessibility tools
A
B
C
D
E
F
G
H
I
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K
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M
N
O
P
Q
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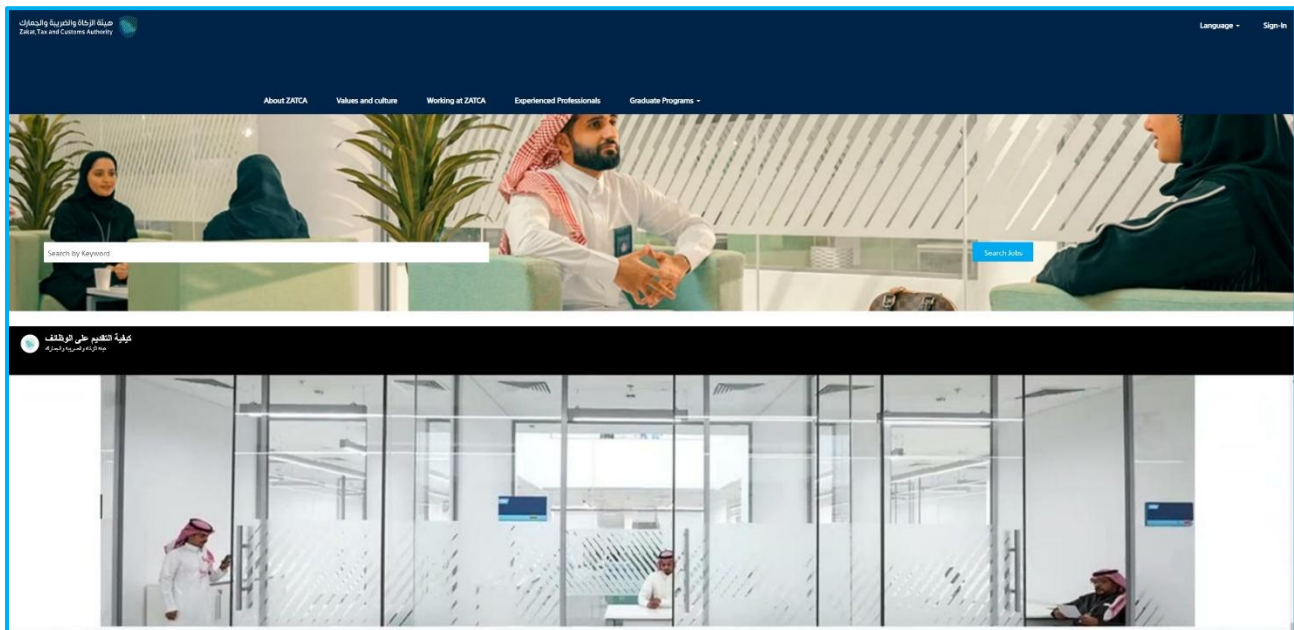
All rights reserved 2026 © ZATCA.GOV.SA
Developed and Maintained by Zakat, Tax and Customs Authority
Last update for site was 24 August 2026 08:27 AM

2030
Vision
2030
Sustainable Development Goals



1.18 Join Us (Careers Portal)

This link redirects to ZATCA's standalone Careers Portal (careers.zatca.gov.sa), which features sections About Us, values, work culture, and working at ZATCA. It provides two application tracks: (Experienced Professionals, Fresh Graduates), alongside the Capability Building Program and Ameen Program, with options to join the "Talent Community" and View All Jobs.

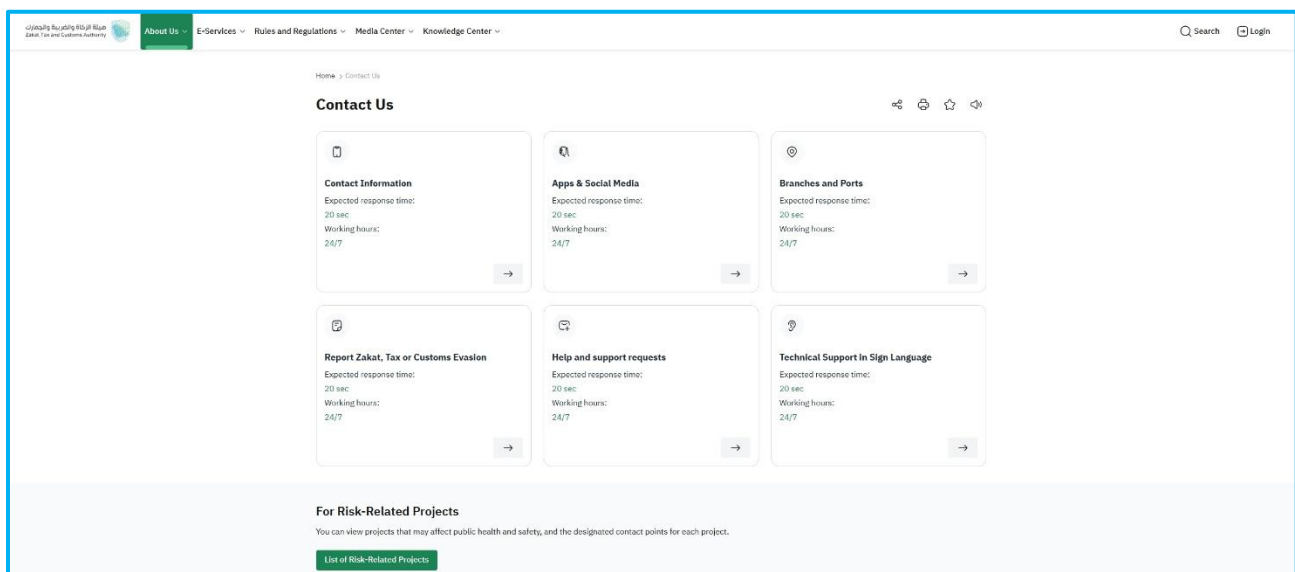




1.19 Contact Us

This page provides all communication channels with ZATCA grouped into cards detailing expected response times and working hours: (Contact Information, Mobile Apps & Social Media, Branches & Ports, Whistleblowing on Zakat, Tax & Customs Evasion, Help and Support Requests, Sign Language Technical Support).

Users can also click Start Survey to participate in improving services.

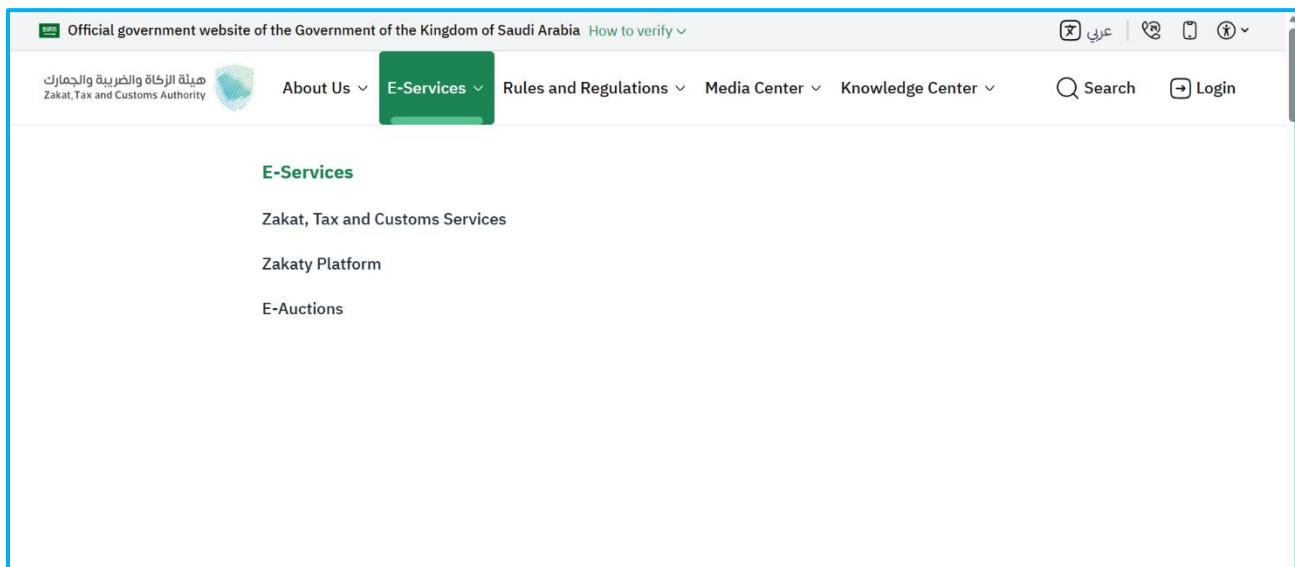




2. E-Services

The E-Services menu allows you to access: (Zakat, Tax, and Customs Services, ZAKATY Platform "Optional Individual Zakat", E-Auctions), serving as the primary hub for completing all online transactions with ZATCA.

The Service Catalog features 158 e-services divided into three primary categories: (Zakat Services - 15 services, Tax Services - 53 services, Customs Services - 75 services), alongside supporting classifications: (Most Used Services - 21, Proactive Services & SMS Notifications - 13, General Services - 25).



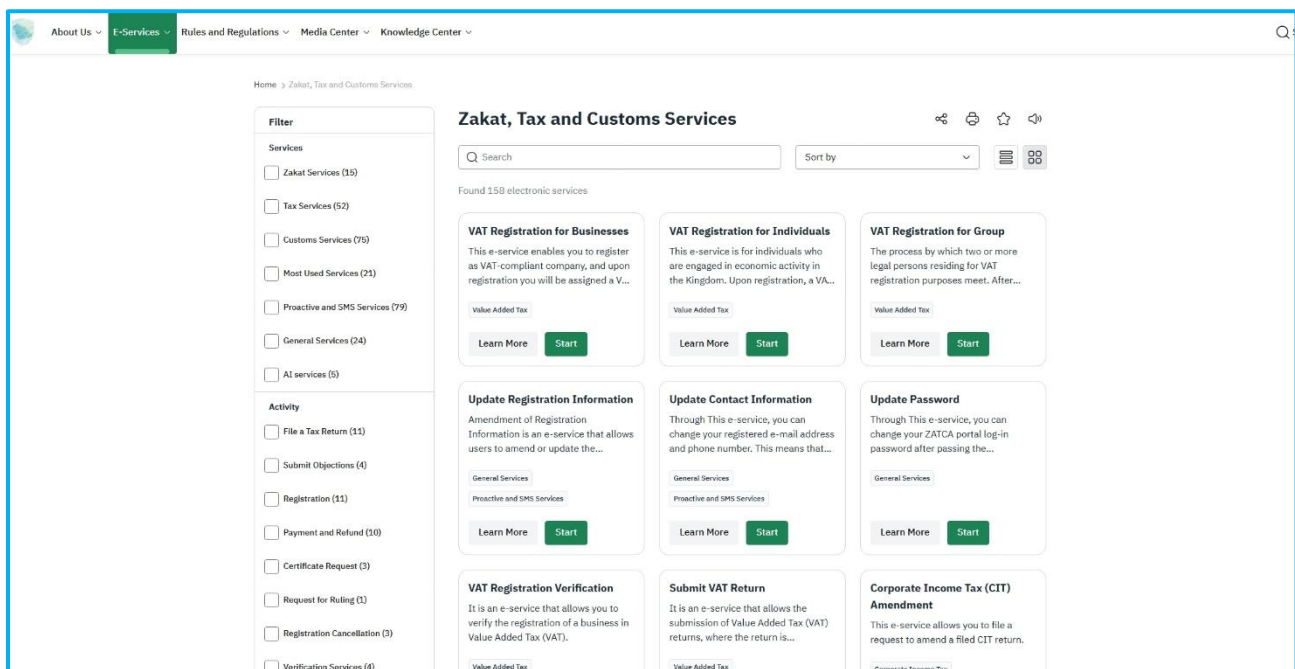


2.1 Zakat, Tax and Customs Services

This is the main hub for all E-services on the site, offering three tools to locate desired services:

- Search field: Search directly by service title.
- "Perform Via" Dropdown: Filter services by delivery channel.
- "Filter" Panel (Side Menu): Filter services by type (Zakat / Tax / Customs / Most Used / Proactive & SMS / General), by purpose (Submit Return, Submit Objections, Registration, Payment and Refund, Request Certificate, Request Ruling, Deregistration, Verification Services, Amend or Cancel Registration, Information Exchange, Customs Brokers, Travelers, Individual Importers & Exporters, Commercial Importers & Exporters, Refund, Importer Reports, etc.), and by beneficiary (Individuals, Entities, Companies, All Taxpayers, All Taxpayers & Public, Companies & Establishments).

Services are displayed in cards presenting the service title, concise description, category, and two actionable buttons: Learn More (navigates to the service details page) and Start (directly initiates execution). Users can also toggle between Card View and List View.





2.2 Zakat Services

- Selecting the Zakat Services category filters the list to display 15 Zakat-related services, including (Zakat Registration for Establishments, Submit Zakat Return for Establishments, Zakat & Corporate Income Tax Installment Plan, Zakat Payment for Livestock, Crops, and Fruits, Request Zakat Certificate, Submit Zakat Objections).
- The filter panel shows the service counts per sub-objective, such as: (Submit Return: 2, Submit Objections: 1, Registration: 3, Payment and Refund: 2, Request Certificate: 2, Zakat on Livestock, Crops, and Fruits: 1).

The screenshot displays the 'Zakat, Tax and Customs Services' portal. On the left, a filter panel is visible with the 'Zakat Services (55)' category selected. The main content area, titled 'Zakat, Tax and Customs Services', shows a search bar and a list of 15 electronic services. The services are arranged in a grid and include:

- Zakat & Corporate Income Tax Installment Plan**: An e-service that allows you to request installment payments in cases where you face difficulties in paying...
- Zakat Registration for Businesses**: It's an e-service for Zakat registration, where activities generating income are subject to Zakat. After registering with...
- Submit Zakat Return for Establishments**: It is an e-service allows users to submit Zakat declarations (returns) for a specific financial period...
- Zakat Return Amendment for Establishments**: This e-service allows you to submit a request to amend Zakat returns after submitting them.
- Zakat Payment for Corporate**: It is an e-service that allows you to pay outstanding dues via a SADAD Invoice, either through online banking...
- Cancel a Holding / Subsidiary Company Registration**: Through this e-service, you are allowed to deregister one or multiple holding companies along with its...
- Holding / Subsidiary Company Registration**: Through this e-service, you are allowed to register one or multiple holding companies along with its...
- Zakat Reassessment Objection**: If you disagree with the re-evaluated tax return, This e-service allows you to appeal and explain the reasons.
- Zakat & Tax Certificate Request**: This e-service allows you to apply for a Zakat / Tax Certificate.

Each service card includes a 'Learn More' button and a 'Start' button. The filter panel on the left also lists other categories such as 'Tax Services (52)', 'Customs Services (75)', 'Host Used Services (21)', 'Proactive and SMS Services (79)', 'General Services (24)', 'AI services (5)', 'Activity', 'File a Tax Return (2)', 'Submit Objections (3)', 'Registration (2)', 'Payment and Refund (2)', 'Certificate Request (2)', 'Amend/Registration Cancellation (3)', 'Zakat on Livestock, Grain and Fruits (1)', and 'Others (5)'.



2.3 Tax Services

Selecting the Tax Services category displays 53 tax services, with sub-categories in the filter panel including: (Corporate Income Tax for Foreign Companies: 10, Value Added Tax: 22, Excise Tax: 12, Withholding Tax: 7, Real Estate Transactions Tax: 2).

Key services under this classification include: (VAT Registration for Businesses, Individuals, and Groups, Submit VAT Return, VAT Refund, Print VAT Certificate, Register Real Estate Transaction, Submit Withholding Tax Forms).

The screenshot displays the 'Zakat, Tax and Customs Services' portal. The top navigation bar includes links for 'About Us', 'E-Services', 'Rules and Regulations', 'Media Center', and 'Knowledge Center'. A search bar and a login button are located in the top right corner. The main content area is titled 'Zakat, Tax and Customs Services' and features a search bar and a 'Sort by' dropdown. Below the title, it states 'Found 9 electronic services'. The services are displayed in a grid of 9 cards, each with a title, description, and 'Learn More' and 'Start' buttons. The filter panel on the left is expanded, showing the 'Tax Subcategories' section with 'Corporate Income Tax (9)' selected. Other subcategories include 'Value Added Tax (22)', 'Excise Tax (12)', 'Withholding Tax (7)', and 'Real Estate Tax Service (2)'. The 'Activity' section includes 'File a Tax Return (2)', 'Submit Objections (1)', 'Registration (1)', 'Payment and Refund (7)', 'Request for Ruling (1)', and 'Others (1)'.



2.4 Customs Services

Selecting the Customs Services category displays **75** customs services—the largest service group on the site. Sub-objectives in the filter panel include: (Customs Brokers: 22, Commercial Importers & Exporters: 28, Individual Importers & Exporters: 14, Importer Reports: 7, Travelers: 3, Event Organizers: 1, E-Auctions: 1).

Key services include: (Customs Declaration Inquiry, Print Customs & Statistical Declaration, Print Customs Card, Provide an Incoming Declaration, Confirm Express Cargo Arrival, Request Restriction, Suspension, or Ban of Tariff Items).

The screenshot displays the 'Zakat, Tax and Customs Services' portal. On the left, a 'Filter' panel lists various service categories, with 'Customs Services (75)' selected. The main content area, titled 'Zakat, Tax and Customs Services', shows a search bar and a grid of service cards. Each card provides a brief description of the service, a 'Learn More' button, and a 'Start' button. The services listed include Customs Declaration Inquiry, Print Customs & Statistical Declaration, Express Shipments Arrival Confirmation, Customs Fines Inquiry, Saudi Authorized Economic Operator (SAEO) Registration, Customs Declaration Insurance Fee Refund Inquiry, View Customs Declaration Fees and Taxes Report, View Pledges, and Undertaking Not to Dispose of the Shipment.



2.5 Service Details Page – Form (1): VAT Registration for Businesses

All service details pages follows a standardized template. Form (1) illustrates a Tax service page, comprising:

- Service name and concise description, accompanied by a Start button to launch execution.
- Three interactive cards: (Steps, Conditions, Required Documents) outlining execution procedures, eligibility conditions, and required documentation.
- Service Information Cards: (Target Audience, Execution Time, Service Cost, Service Channels, Supported Languages, Release Date, SMS Notifications Availability, Payment Channels).
- Dedicated Support Channels for the service: (FAQs, Phone: 19993, Email, X Platform Communication), alongside download links for the Service Guide and Service Level Agreement (SLA).
- Related Services and Related Mobile Apps sections to explore associated services.

The screenshot displays the 'VAT Registration for Businesses' service page. At the top, a breadcrumb trail shows 'Home > Zakat, Tax and Customs Services > VAT Registration for Businesses'. The main heading is 'VAT Registration for Businesses' with a 'Start now' button. Below the heading, a descriptive paragraph states: 'This e-service enables you to register as VAT-compliant company, and upon registration you will be assigned a VAT number.' A navigation bar includes 'Steps', 'Eligibility', and 'Required Documents', with 'Steps' being the active tab. The main content area features a video player with the title 'خطوات التسجيل في ضريبة القيمة المضافة منشآت | زين انكا' and a 'Watch on YouTube' button. To the right, a sidebar lists service details: Target Audience (Companies practicing economic activity that is subject to VAT), Service Duration (5 Minutes), Service Cost (No Fees), Service Channels (Website and Mobile App), Service Languages (Arabic / English), Service Release Date (April 15, 2019), SMS Service (Available), and Payment Channels (Free). At the bottom of the sidebar, there is a 'Frequently Asked Questions (FAQs)' section with links to FAQs, Phone (19993), Email (info@zatca.gov.sa), and Contact via X (@Zatca_care).



2.6 Service Details Page – Form (2): Submit Zakat Return for Establishments

Form (2) demonstrates a Zakat service page using the unified layout. It states that the service enables beneficiaries to submit Zakat declarations for a specified financial period (including transfer pricing documentation forms) and outlines service steps: (Login to the portal, Select Returns, Select the return to be filed, Complete the financial data and submit, Receive receipt confirmation via SMS and email).

It specifies the target audience as all registered Zakat taxpayers, execution time as 5 minutes, and service fees as free.

The screenshot displays the official government website of the Government of the Kingdom of Saudi Arabia, specifically the Zakat, Tax and Customs Authority (ZATCA) portal. The page is titled "Submit Zakat Return for Establishments" and features a "Start now" button. The main content area describes the e-service, stating it allows users to submit Zakat returns for a specific financial period (including transfer pricing forms) and that the return is made available for submission at the scheduled time on the ZATCA portal. Subsequently, ZATCA verifies the returns utilizing Artificial Intelligence (AI) technologies. The page includes a "Steps" section with tabs for "Steps", "Eligibility", and "Required Documents". Below this is a video player showing a video titled "طريقة تقديم الإقرار الزكوي لمكلفي الأنشطة المالية" (How to submit the Zakat declaration for taxpayers of financial activities). The video player has a play button and a red YouTube logo. To the right of the main content, there is a sidebar with service details: Target Audience (All registered taxpayers for Zakat/CIT), Service Duration (5 Minutes), Service Cost (No Fees), Service Channels (Website), Service Languages (Arabic), Service Release Date (July 21, 2019), SMS Service (Available), and Payment Channels (SAG, VISA, and others). The page also includes a search bar and a login button in the top right corner.



2.7 Service Details Page – Form (3): Customs Declaration Inquiry

Form (3) demonstrates a Customs service page, allowing beneficiaries to inspect customs declaration information, itemized details, and duty calculations. Steps show: (Navigate to ZATCA website, Access "Customs Declaration Inquiry" page, Search using Declaration Number or Bill of Lading, Complete required fields, Enter captcha code, Click Search).

Target audience: Commercial Importers and Exporters; Execution time: 5 minutes; Available channels: Website and Mobile App.

The screenshot displays the official government website of the Government of the Kingdom of Saudi Arabia, specifically the ZATCA (Zakat, Tax and Customs Authority) portal. The page is titled "Customs Declaration Inquiry" and features a "Start now" button. A description states: "This e-service enables beneficiaries to identify customs declaration information, declaration details, and duties details." The page includes a "Steps" section with a list of instructions: Login to ZATCA website, Login to the inquire about customs declaration, Inquire about customs declaration information or policy information, Fill in the required information blanks, Enter the verification code, and Searching. A video player is embedded, showing a YouTube video titled "خدمة الاستعلام عن حالة البيان الجمركي" (Service to inquire about the status of the customs declaration). The right sidebar contains service details: Target Audience (Traders including importers and suppliers), Service Duration (5 Minutes), Service Cost (No Fees), Service Channels (Website), Service Languages (Arabic), Service Release Date (July 29, 2021), SMS Service (Not Available), Payment Channels (Free), and a link to Frequently Asked Questions (FAQs). Contact information is provided, including a phone number (19993), an email address (info@zatca.gov.sa), and a social media handle (@Zatca_care). A "Service User Manual" link is also present.



2.8 Zakaty Platform (Optional Individual Zakat)

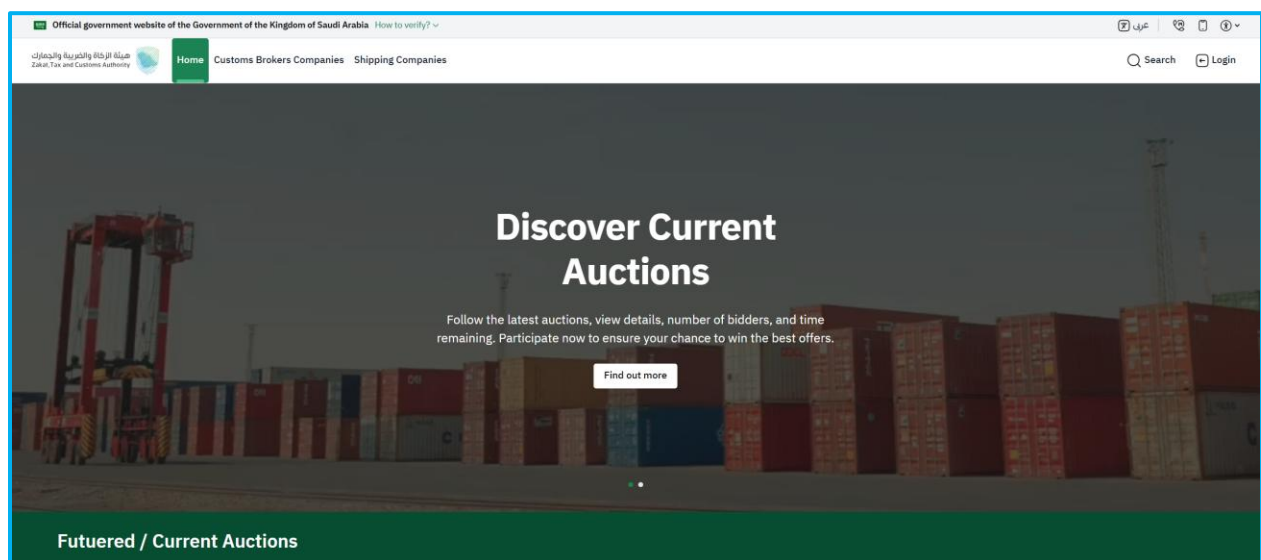
An independent portal (zakaty.zatca.gov.sa) linked from the E-Services menu, dedicated to voluntary Zakat for individuals. It allows individuals to calculate Zakat on their wealth, make secure online payments, route funds to approved beneficiary categories, and view transaction history.

Note: An image of this platform could not be captured during guide compilation due to automated security protection (Cloudflare). A screenshot may be added later when accessing the platform via a standard user browser. The details provided herein reflect the native portal functionality.

2.9 E-Auctions

An independent online platform (auction.zatca.gov.sa) managing customs auctions for abandoned goods and vehicles across customs ports. The main dashboard displays: live countdown timers for active and upcoming auctions (within a day / week / month), category icons (Active, Upcoming, Ended), and auction cards showing item descriptions, port location, start date and time, minimum bid amount, and a Auction Details button.

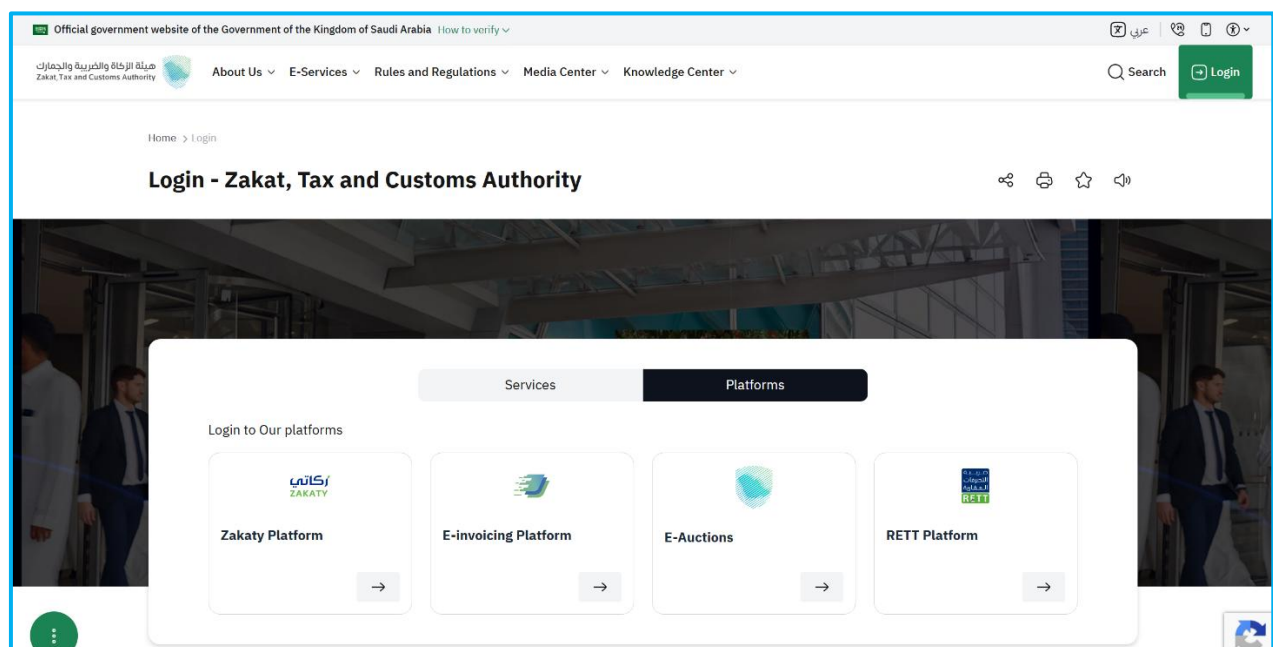
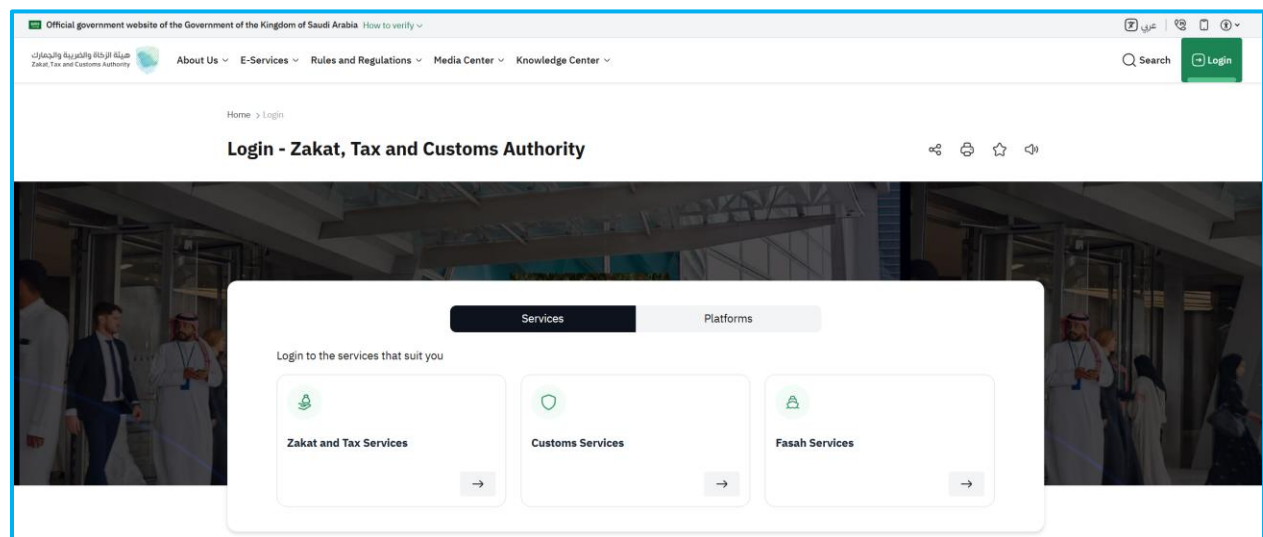
The platform also includes designated sections for (Customs Brokers, Freight Companies) and a login portal for bidding.





2.10 Login

The Login button is positioned in the top navigation bar across all pages. Clicking it directs you to select the service type prior to authentication, offering two main tabs: (Services, Platforms). Under the service icons, three navigation tracks are available: (Zakat and Tax Services, Customs Services, Fasah Services), ensuring seamless redirection to the appropriate login portal based on your transaction type.





Customizing Services on the FASAH Platform for Company or establishments Accounts:

- 1- Log in: When you log in to your company or establishment account for the first time, the services available to companies will appear automatically.
- 2- Select your favorite services: To choose your favorite services for easier access in the future, click "Customize" in the "Quick Access" section.

The screenshot shows the FASAH Dashboard for a user named 'First Name AB Family Name AB'. The left sidebar contains a menu with 'Zakat and Tax Management' highlighted. The main content area is titled 'Dashboard' and includes sections for 'Returns' (Submitted, Unsubmitted, Overdue), 'Due Invoices Payment' (My Obligations, Partially paid bills, Unpaid bills), and 'Quick Actions'. The 'Quick Actions' section contains four buttons: 'De-registration', 'Refund Request for VAT', 'Request VAT Instalment Plan', and 'Request for Zakat\Income Tax Instalment Plan'. A red box highlights the 'Customize' button in the top right corner of the 'Quick Actions' section.

How to Add Services to Quick Actions:

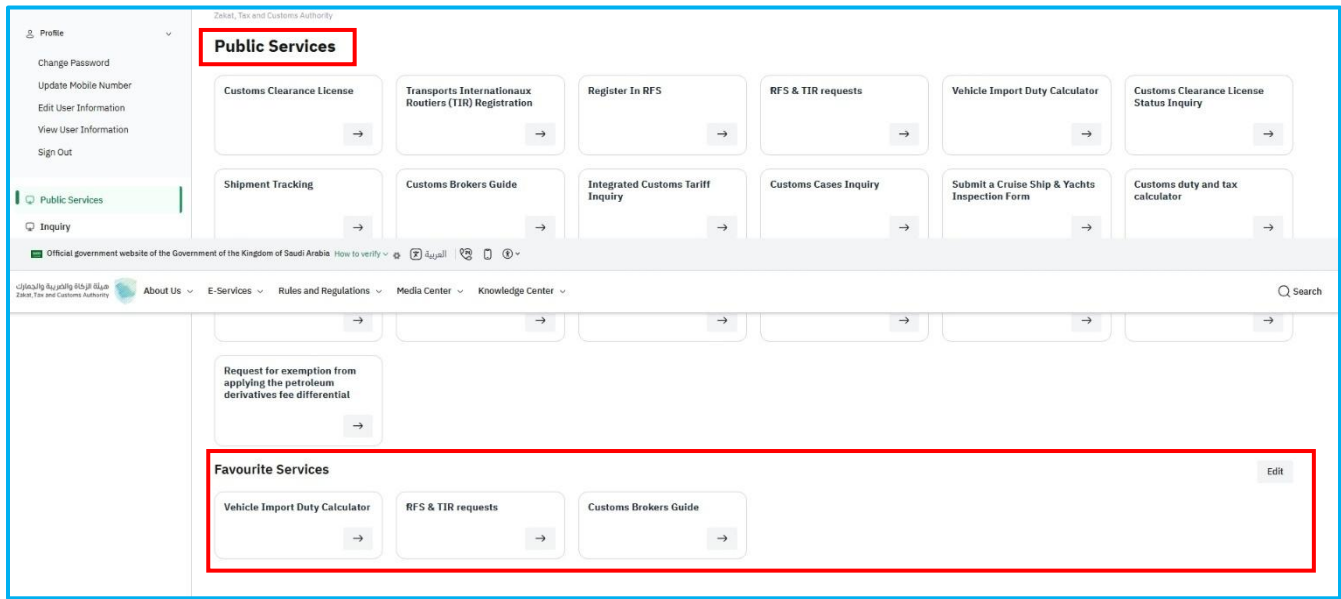
- 1- Click the favorite box next to each service you want to add.
- 2- Click "Save" to apply your changes. Your favorite services will appear on the home page.

The screenshot shows the 'Customize Quick Actions' page. It instructs the user to 'Select 4 quick actions to include in your Dashboard'. Below this, there is a grid of 12 services, each with a checkbox. The services are: TIN Status, Accounting Firm Authorization, Excise Tax Registration, De-registration, Edit Zakat Registration, Account Statement, Zakat & Income Tax return, Request for Zakat\Income Tax Instalment Plan, VAT Returns, Refund Request for VAT, Request VAT Instalment Plan, and Request for Zakat\Income Tax Instalment Plan. The 'De-registration', 'Request for Zakat\Income Tax Instalment Plan', 'Refund Request for VAT', and 'Request VAT Instalment Plan' checkboxes are checked. A red box highlights the 'Save' button at the bottom left of the page.



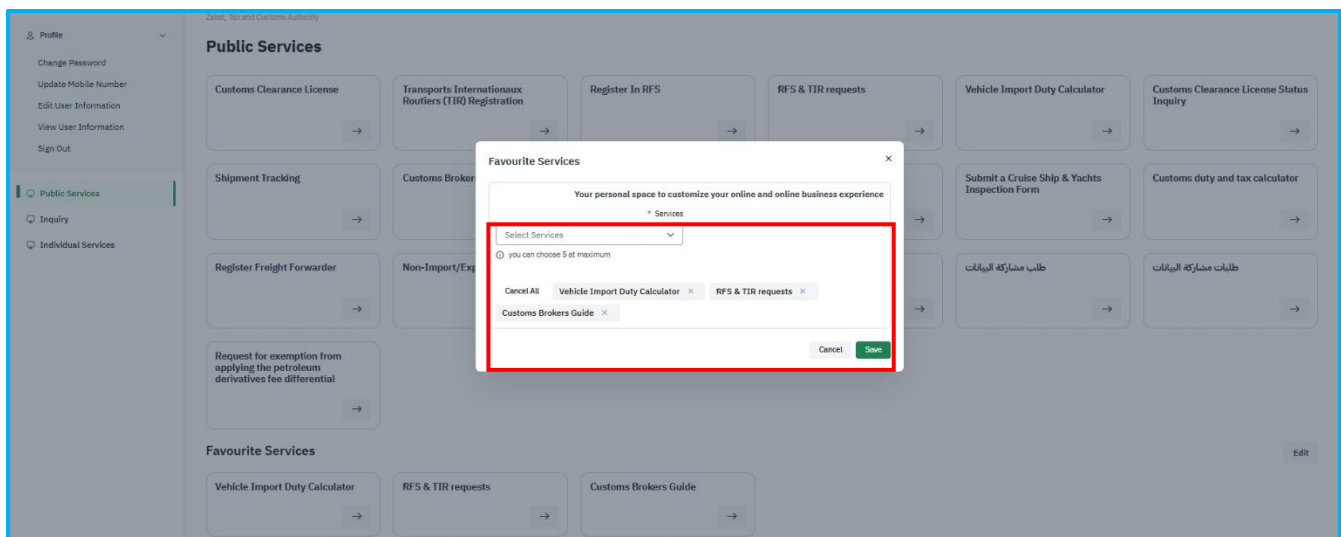
Customizing Services on the FASAH Platform for Individual Accounts:

- 1- Log in: When you log in to your individual account for the first time, the public services available to individuals will appear automatically.
- 2- Select your favorite services: To choose your favorite services for easier access in the future, click "Edit" in the "Favorite Services" section.



How to Add Services to Your Favorites Services:

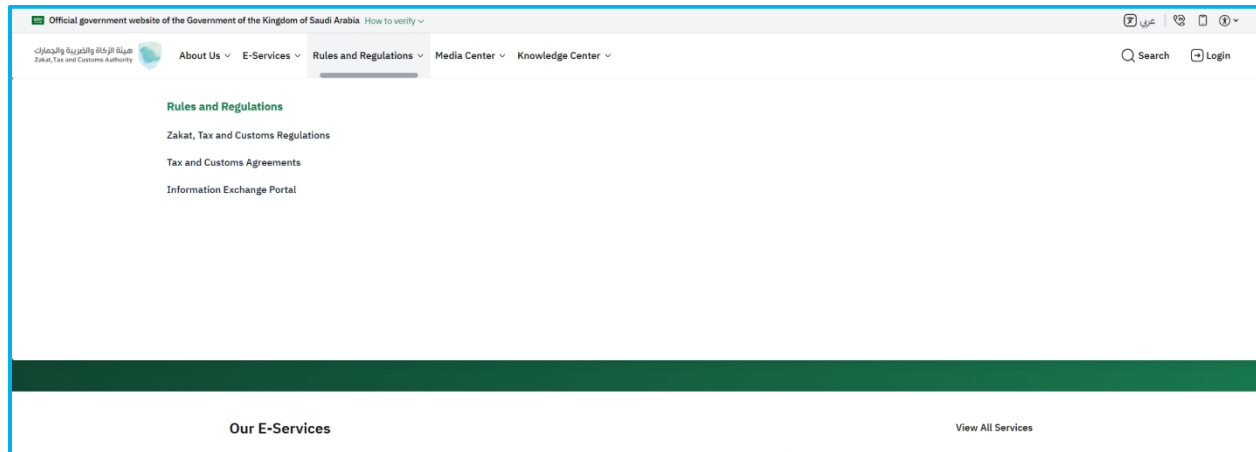
- 1- Click "Select Services".
- 2- Click the services you want to add to your favorites.
- 3- Click "Save" to apply your changes. Your favorite services will appear on the home page.





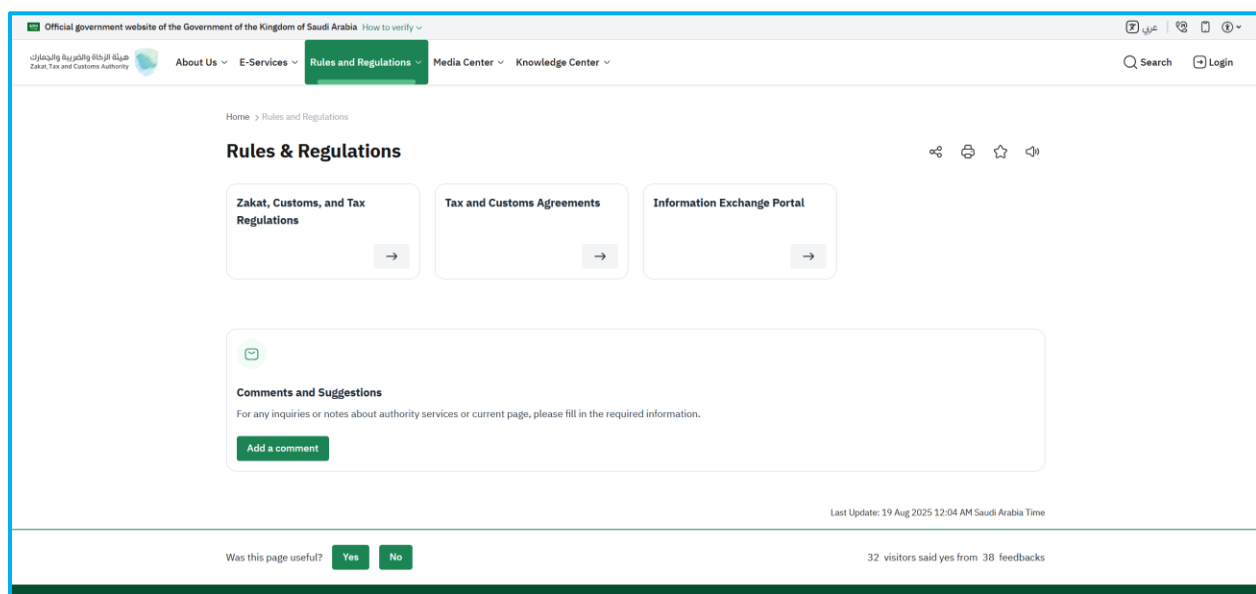
3. Rules and Regulations

The Rules and Regulations menu provides access to ZATCA's legal reference materials across the following pages: (Zakat, Customs, and Tax Regulations, Tax and Customs Agreements, Information Exchange Portal).



3.1 Rules and Regulations

The section's main landing page, presenting direct navigation cards to its three sub-pages: (Zakat, Customs, and Tax Regulations, Tax and Customs Agreements, Information Exchange Portal).

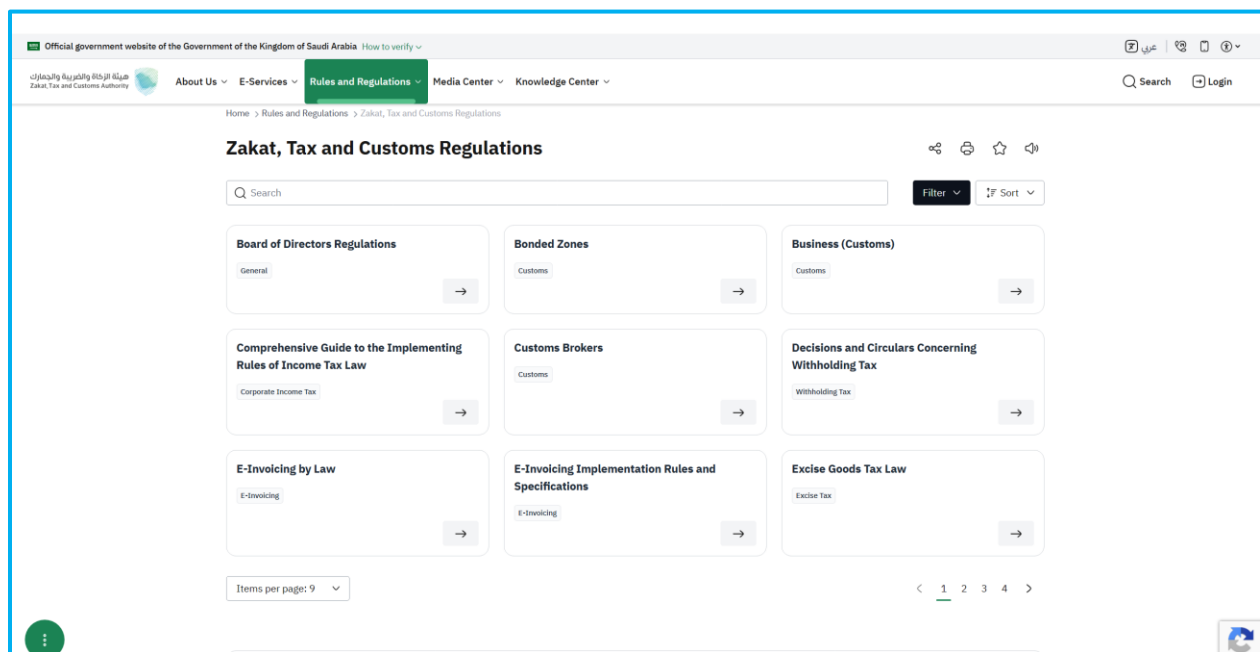




3.2 Zakat, Customs, and Tax Regulations

This page hosts ZATCA's official regulations, executive bylaws, decisions, and circulars, complete with a filter panel by primary category: (All, Zakat, Corporate Income Tax for Foreign Companies, Excise Tax, VAT, Withholding Tax, Real Estate Transactions Tax, Customs, E-Invoicing, General), along with ascending/descending sorting options.

Displayed documents include: (Unified VAT Agreement, Unified Excise Tax Agreement for GCC States, Goods Subject to Excise Tax, Customs Controls and Regulations for Individuals, Customs Controls and Regulations for Business Entities, Ministerial Decisions on Zakat, Decisions and Circulars on Withholding Tax).





3.3 Tax and Customs Agreements

This page displays international agreements and bilateral treaties entered into by the Kingdom of Saudi Arabia, filterable by category: (Tax Agreements, Customs Agreements). Each entry displays title, summary description, a More button, and a Download link for full text retrieval.

Examples include: (Mutual Recognition Agreement for AEO Program between Saudi Arabia and the UAE, Agreement on Import Licensing Procedures, CITES Agreement on Endangered Species, Istanbul Convention on Temporary Admission).

The screenshot displays the official government website of the Kingdom of Saudi Arabia, specifically the Tax and Customs Agreements page. The page features a header with navigation links: About Us, E-Services, Rules and Regulations (highlighted), Media Center, and Knowledge Center. A search bar and a login button are also present. The main content area is titled "Tax and Customs Agreements" and includes a search bar, a filter dropdown, and a sort dropdown. Below these, there is a grid of nine agreement cards, each with a title, a "More" button, and a "Download" button. The agreements listed are:

- Convention on International Trade in Endangered Species of Wild Fauna and Flora
- Agreement Between the Government of the Republic of Turkey and the Government of the Kingdom of Saudi Arabia on Co-Operation
- Agreement on Cooperation Customs Matters between the Government of the Kingdom of Saudi Arabia and the Government of Jordan
- Agreement on Import Licensing Procedures
- Agreement on Rules of Origin
- Agreement on Trade Facilitation
- Agreement to Facilitate and Develop Trade Among Arab Countries
- Agreement with Slovakia
- Albania Convention

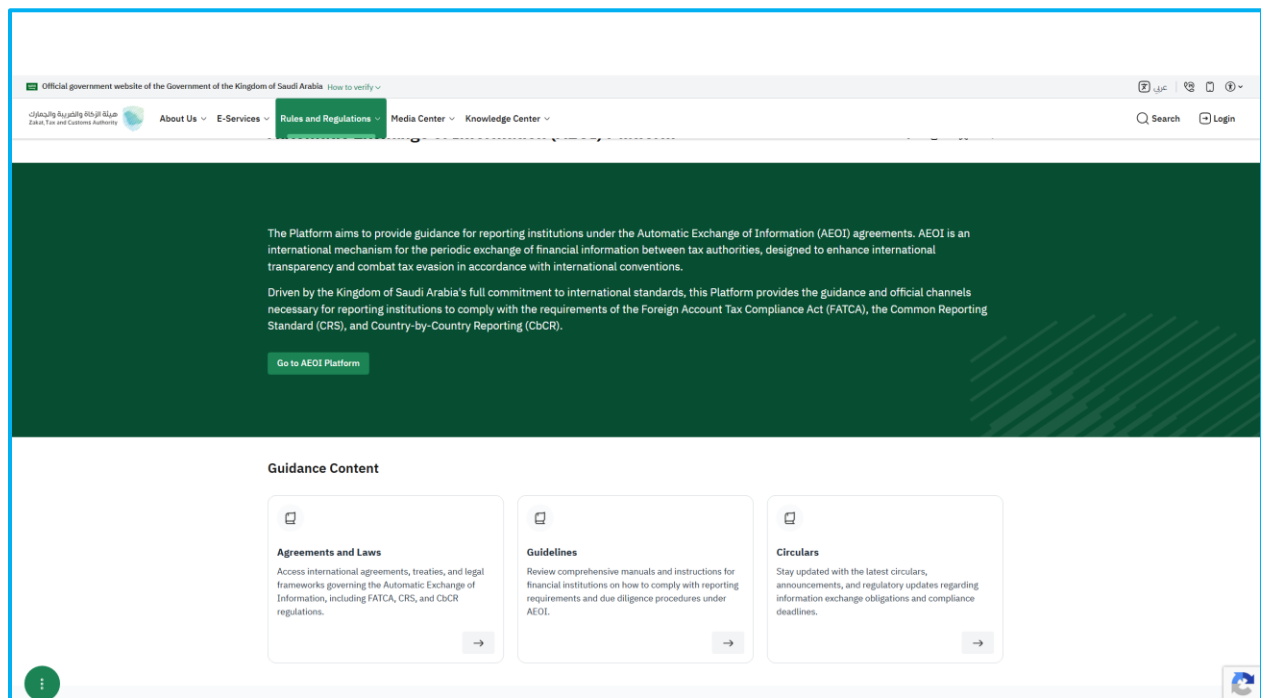
At the bottom of the page, there is a pagination bar showing "Items per page: 9" and a set of navigation links (1, 2, 3, ..., 12).



3.4 Information Exchange Portal (AEOI)

This page introduces the Automatic Exchange of Information (AEOI) portal, an international mechanism for periodic financial account data exchange between tax authorities to combat tax evasion and enhance transparency.

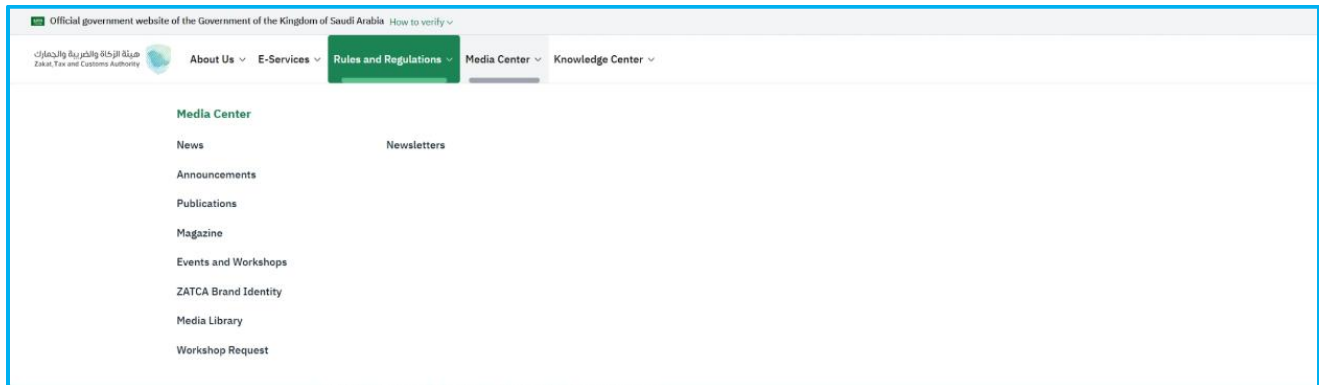
It provides reporting financial institutions with guidance necessary to comply with: (FATCA, Common Reporting Standard - CRS, Country-by-Country Reporting - CbCR), categorized into: (Agreements and Regulations, Guidelines, Circulars), alongside compliance deadlines and a direct button to log into the AEOI portal for registration and reporting.





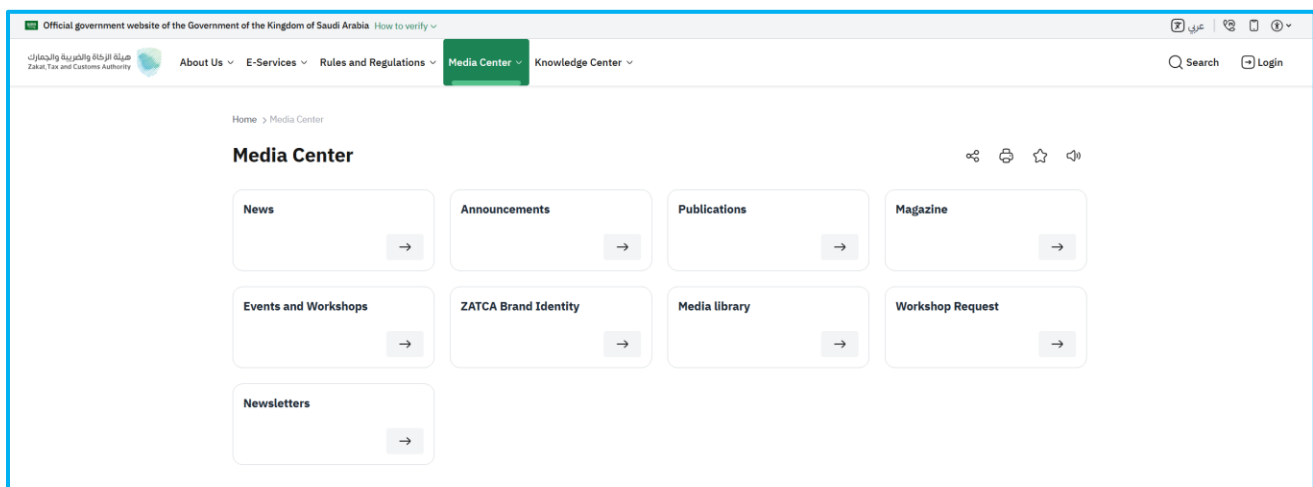
4. Media Center

The Media Center menu delivers official news, announcements, publications, and updates via: (News & Announcements, Tenders and Investment Opportunities, Publications, Magazine, Events and Workshops, Request a Workshop, Media Library, ZATCA Brand Identity, Newsletter).



4.1 Media Center

The section landing page featuring navigation cards to all media sub-sections.

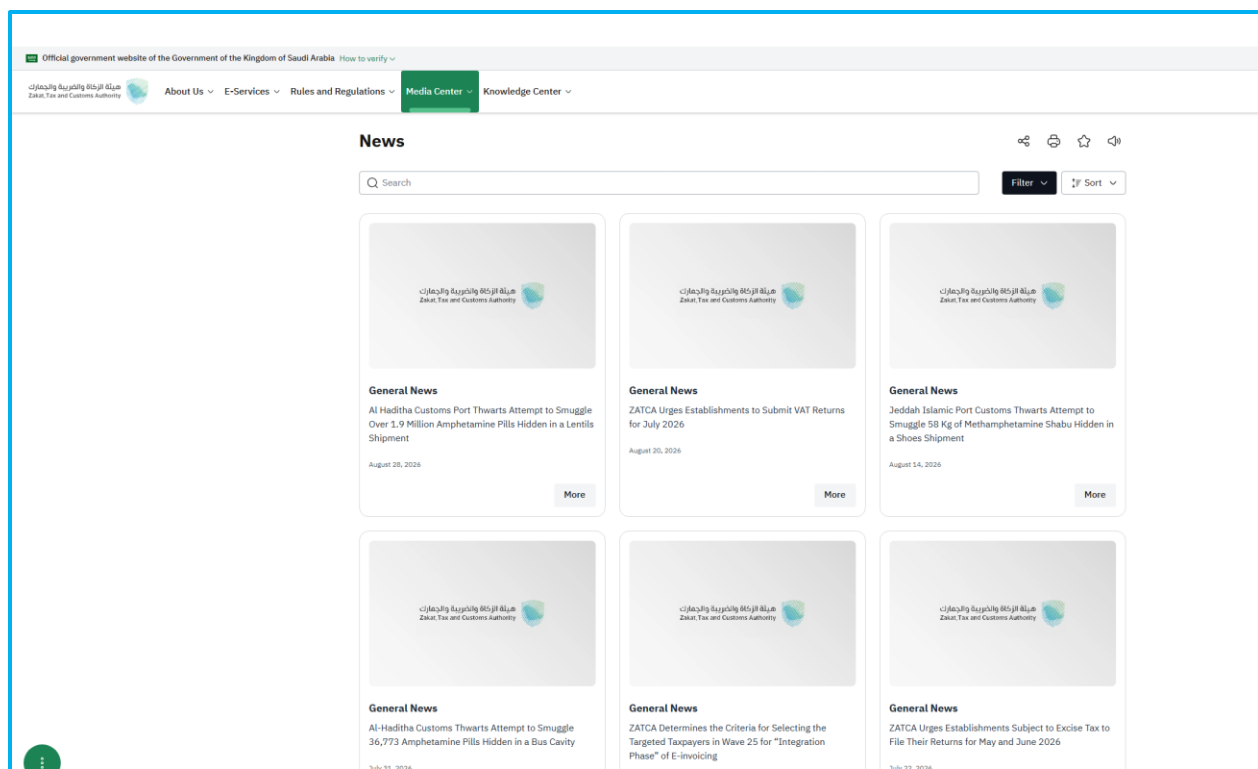




4.2 News

Displays ZATCA press releases chronologically, featuring a category filter: (All, General News, Value Added Tax, ZATCA, E-Invoicing), and sort options.

Each item lists category, title, publication date, and a More button to read the full release. Contents cover compliance deadline reminders, customs seizure announcements, and E-Invoicing wave launches.

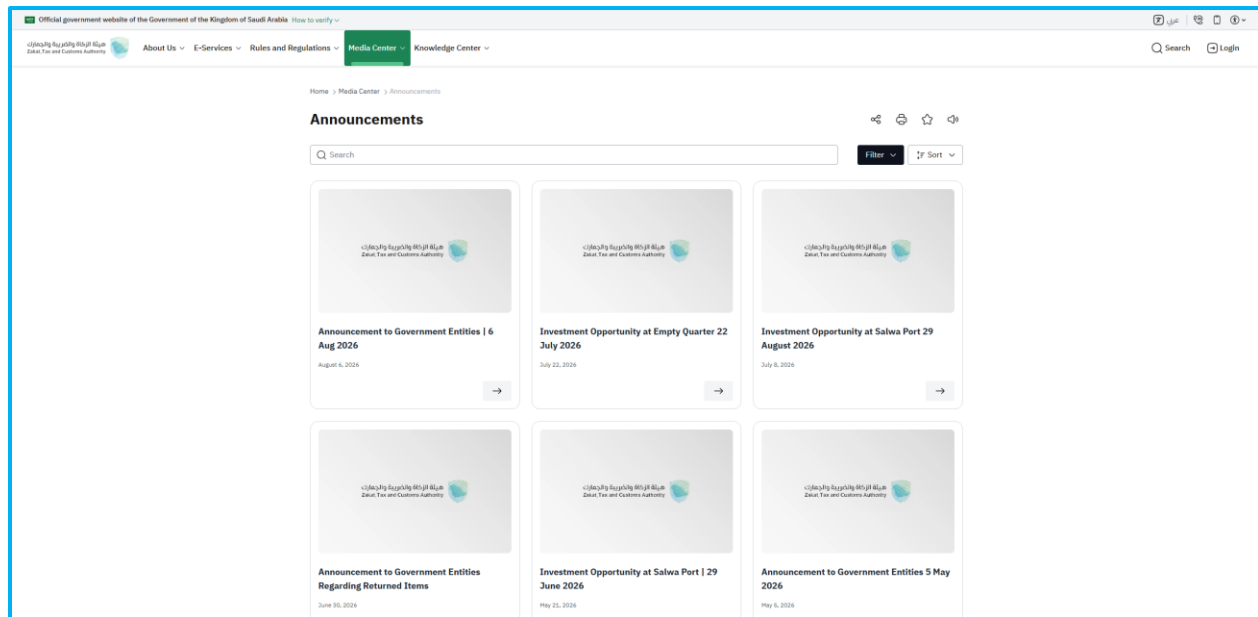




4.3 Tenders and Investment Opportunities

Displays announcements regarding tenders and commercial investment opportunities at customs ports and government facilities, filterable by publication year (2026, 2025, 2024, 2023, 2022, 2021) and sorting preferences.

Examples include: (Leasing and Investment Opportunity at Empty Quarter Port, Investment Opportunity at Salwa Port, Surplus Asset Announcements for Government Entities, Annual Procurement Plan).

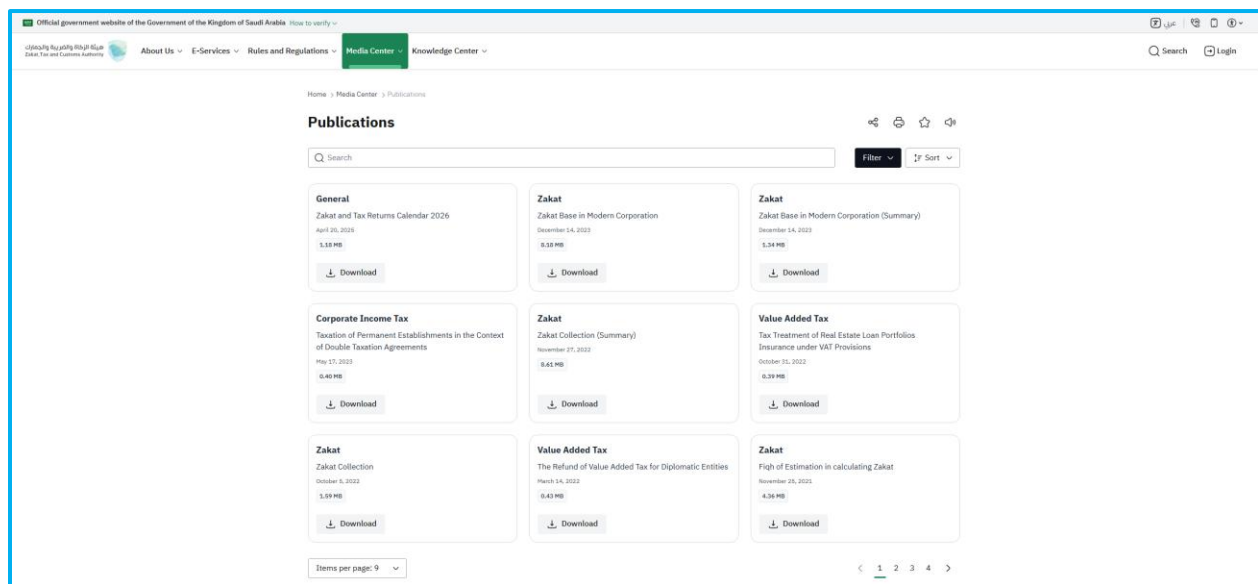




4.4 Publications

Allows downloading technical publications and specialized releases issued by ZATCA, filterable by category: (All, Withholding Tax, VAT, Corporate Income Tax for Foreign Companies, Zakat, General, Excise Tax, Customs, Real Estate Transactions Tax).

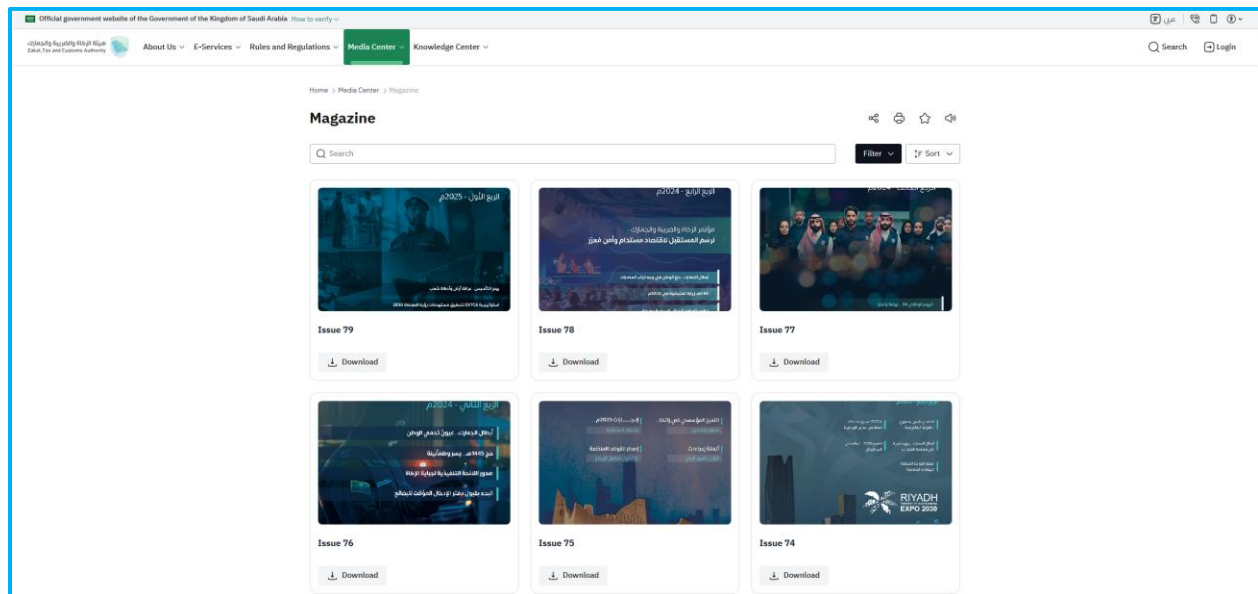
Each release shows category, title, release date, file size, and a Download button. Examples: (Zakat and Tax Declarations Calendar, Specialized Tax Bulletins, Policies and Procedures regarding Major Zakat and Tax Disputed Items).





4.5 Magazine

Displays editions of ZATCA's official magazine sorted in reverse chronological order, filterable by (Latest Issue, Previous Issues). Each issue details volume number, release date, and a Download button for full PDF retrieval.





4.6 Events and Workshops

Presents workshops and events organized by ZATCA through two distinct view options: Calendar View (highlighting active dates per month) and Latest First (listing upcoming and historical events).

Each workshop card highlights title, type, date, start/end time, and attendance mode (Virtual or In-Person), filterable by year. Workshop subjects include: (Fines Exemption Initiative, Income and Withholding Tax for Foreign Companies, Phase 2 "Integration Phase" of E-Invoicing, Real Estate Transactions Tax).

Official government website of the Government of the Kingdom of Saudi Arabia

Home > Media Center > Events and Workshops

Events and Workshops

Calendar ☒ Upcoming first

September 2026

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

Zakat Treatment of Investments in Equity Instruments of the Implementing Regulation for Zakat Collection (1445H) (Arabic) Workshop

Tue, Sep 15, 2026 - Tue, Sep 16, 2026
01:00 PM - 02:00 PM
Online

E-Invoicing Phase Two (Integration Phase) (Arabic) Workshop

Wed, Sep 16, 2026 - Wed, Sep 16, 2026
01:00 PM - 02:00 PM
Online

Zakat Calculation for Deemed Status Zakat Payers in Accordance with the Executive Regulations for Zakat Collection (1445 AH Edition) Workshop

September 29, 2026
1:00 PM - 2:00 PM
Online

VAT Refund Mechanism for Eligible Persons (Arabic) Workshop



4.7 Request a Workshop

Provides an online request form for organizations seeking dedicated ZATCA-led workshops. Fields include: (Workshop Topic, Applicant Name, Topic selection dropdown, Entity/Organization, Proposed Workshop Date, Proposed Workshop Time, Mobile Number, Email, Workshop Type: Virtual or In-Person, Workshop Language: Arabic or English, Expected Number of Participants, Details).

Supports file attachments (.pdf, .png, .jpeg, .jpg) under 4 MB.

Official government website of the Government of the Kingdom of Saudi Arabia

Home > Media Center > Workshop Request

Workshop Request

Workshop Title
Enter Workshop Title

Requester Name
Enter the name of the person hosting the workshop

Area
Select Area

Organization
Enter the establishment name hosting the workshop

Proposed Workshop Date
DD/MM/YYYY

Specify the proposed time for the workshop
12 00 AM

Mobile
+966 05xxxxxxx

Email
Example: user@example.com

Workshop Type
☐ Online
☐ In-person

Workshop Language
☐ Arabic
☐ English

Expected Participants Number
Enter estimated workshop participants

Details
Enter details of what you want to cover during the workshop, or any other information

Remaining: 4000

Attachment
This field accepts a file with extension pdf, png, jpeg, jpg. Attachment should be less than 4 MB.

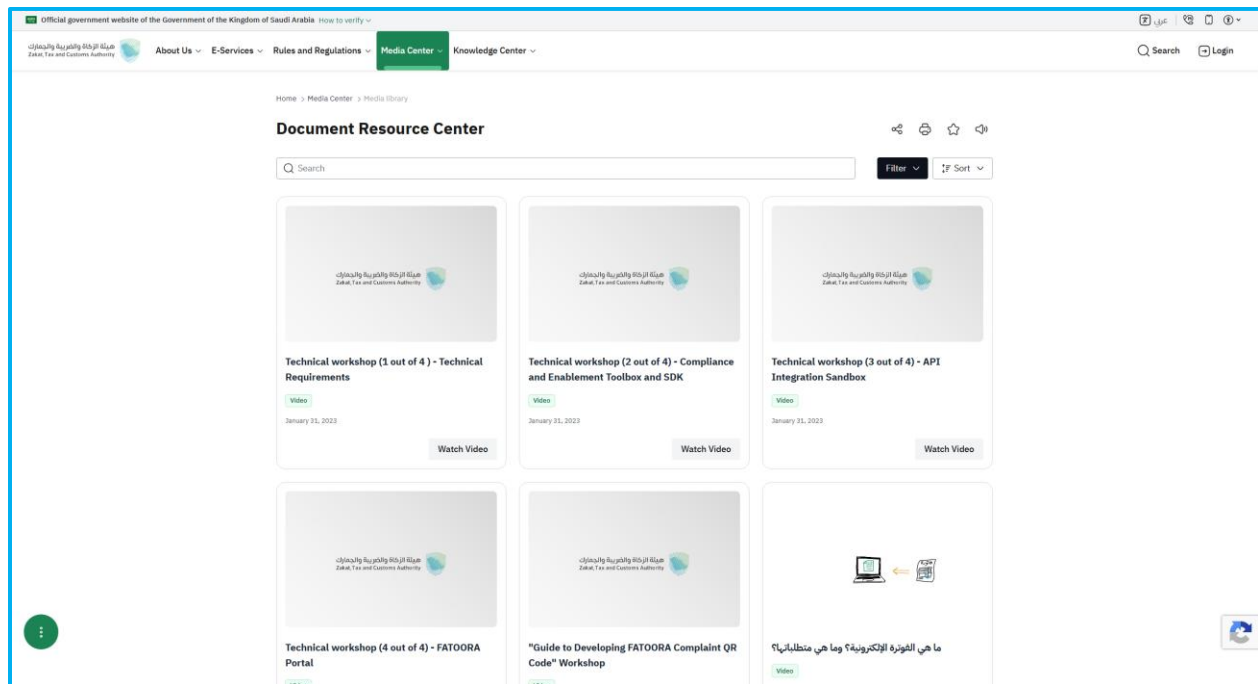
Browser Bar



4.8 Media Library

Hosts official video assets and educational visual media, filterable by category. Each asset displays title, content type (Video), publication date, and a Watch Video button.

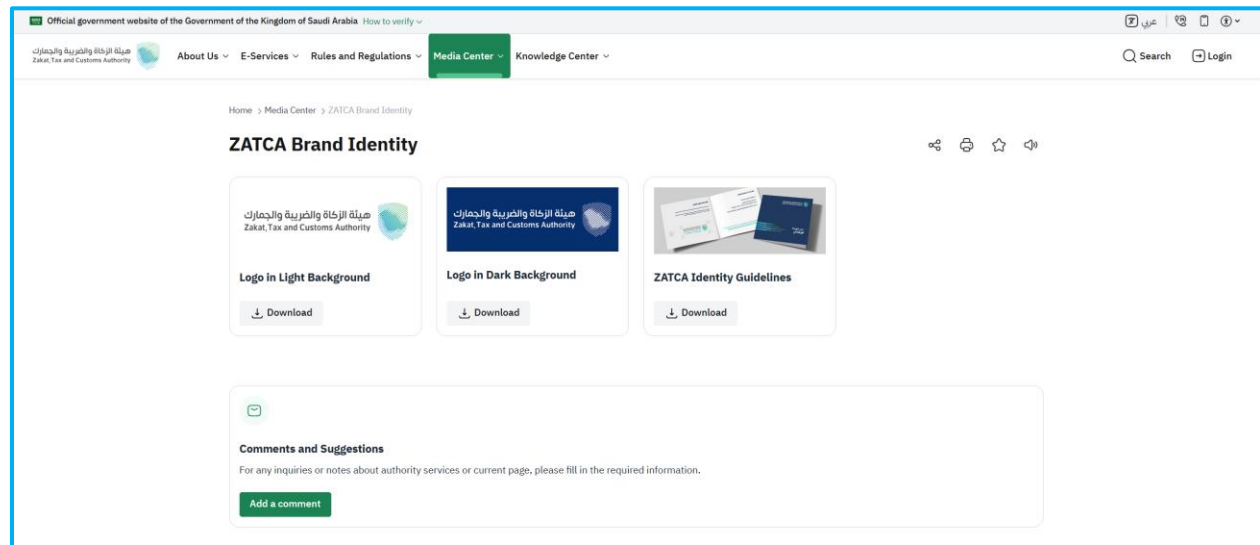
Examples include: (Correct Procedure for Amending Invoices Post-Issuance in E-Invoicing Systems, Criteria for Selecting Establishments for Phase 2 Integration, Business Success Stories in E-Invoicing Implementation).





4.9 ZATCA Brand Identity

Provides downloadable official brand identity assets, including: (Logo on Light Background, Logo on Dark Background, Visual Identity Guidelines Manual).





4.10 Newsletter

Allows users to subscribe to ZATCA's email newsletter to receive regular updates. Subscribers can select interests (Zakat, Customs, E-Invoicing, Taxes, General), preferred language, and enter their email address to subscribe.

Official government website of the Government of the Kingdom of Saudi Arabia [How to verify](#)

هيئة الزكاة والضريبة والجمارك Zakat, Tax and Customs Authority

About Us [E-Services](#) [Rules and Regulations](#) [Media Center](#) [Knowledge Center](#)

عربي | [English](#) | [Help](#) | [Feedback](#)

Search Login

Home > Media Center > Newsletters

Subscribe to Newsletters

Please select your area of interest to receive the latest news and information in your inbox

* Your areas of interest

- ☐ Zakat
- ☐ Customs
- ☐ E-Invoicing
- ☐ Taxes
- ☐ General

Language

Arabic Language

* Email

Enter Email

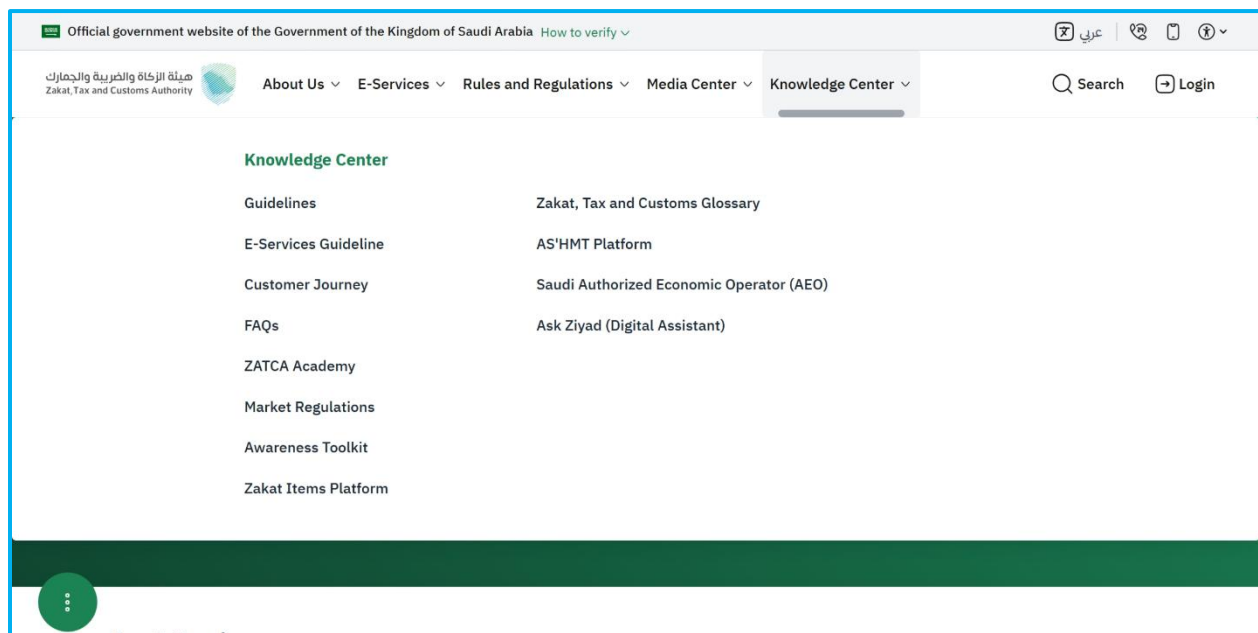
Send verification code

Subscribe



5. Knowledge Center

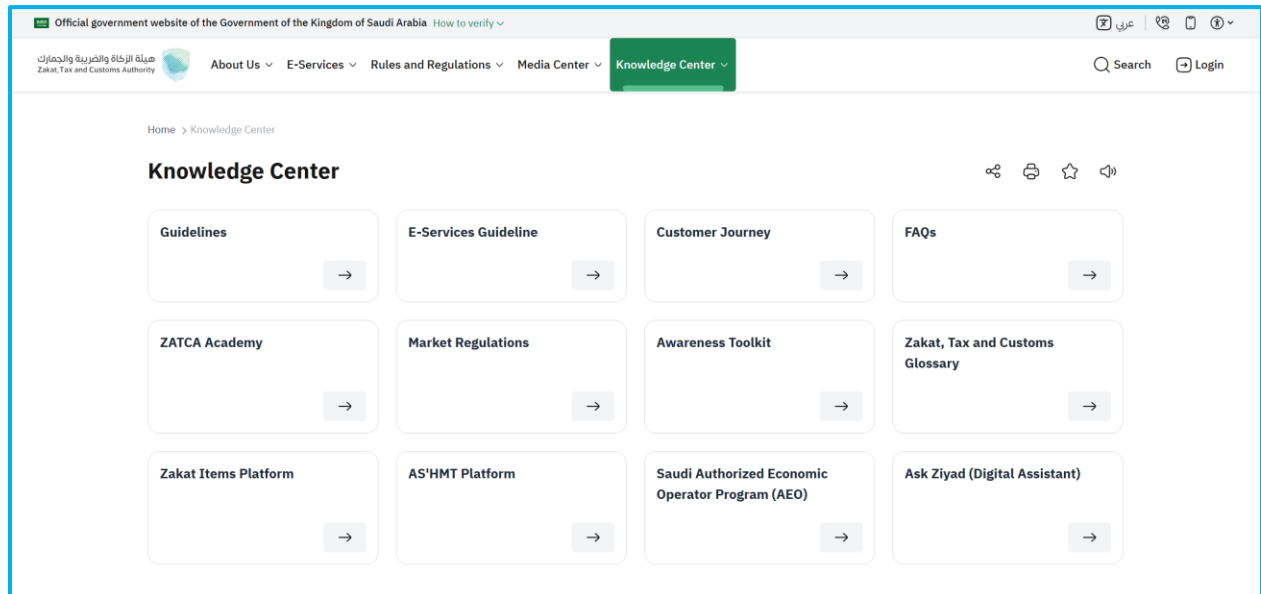
The Knowledge Center serves as the central hub for educational resources, awareness guides, and interactive tools: (Guides and Guidelines, E-Services Guide, Beneficiary Journey, FAQs, Zakat, Tax and Customs Academy, Market Rules, Awareness Kit, Zakat Line Items Platform, Glossary, Saudi Authorized Economic Operator, Tataul Platform, Ask Ziyad "Digital Assistant").





5.1 Knowledge Center

The section landing page presents direct cards to all sub-pages, tools, and platforms.

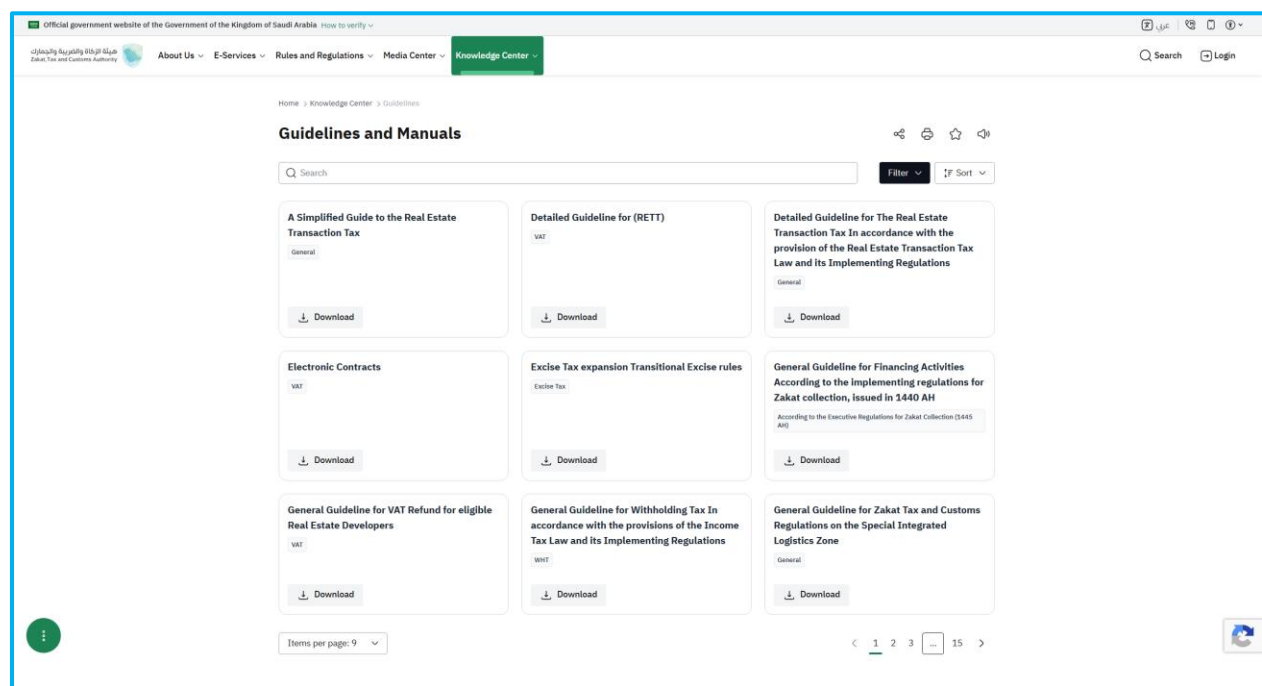




5.2 Guidelines and Manuals

Enables downloading operational guidelines published by ZATCA, filterable by category: (All, General, Taxes, Zakat, Customs, VAT) with sorting controls.

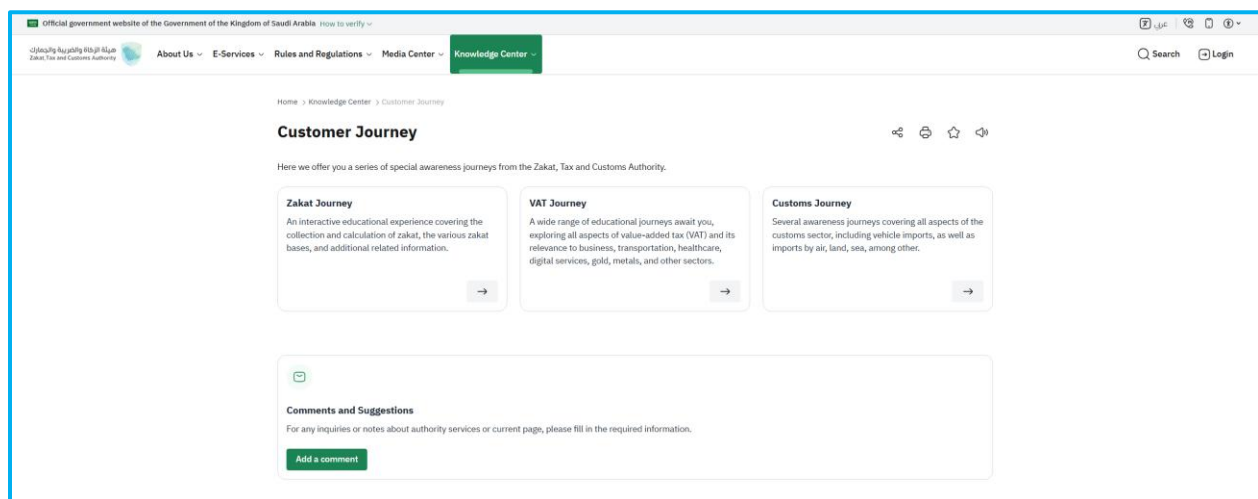
Examples include: (Simplified Guide for Calculating VAT on Profit Margin for Eligible Used Cars, Simplified Guidelines for Submitting Tax Returns, Transitional Provisions for Increasing Standard VAT Rate to 15%, Excise Tax Guidelines, Procedural Manual for Temporary Admission of Tourist Maritime Vessels, Advance Pricing Agreement Guidelines).





5.3 Customer Journey

Contains interactive learning journeys designed by ZATCA across three tracks: (Zakat Journey) covering Zakat collection rules, calculation bases, and asset classifications; (VAT Journey) highlighting application across business transport, healthcare, digital economy, and precious metals; and (Customs Journey) detailing import operations across air, land, sea, and vehicle importation procedures.

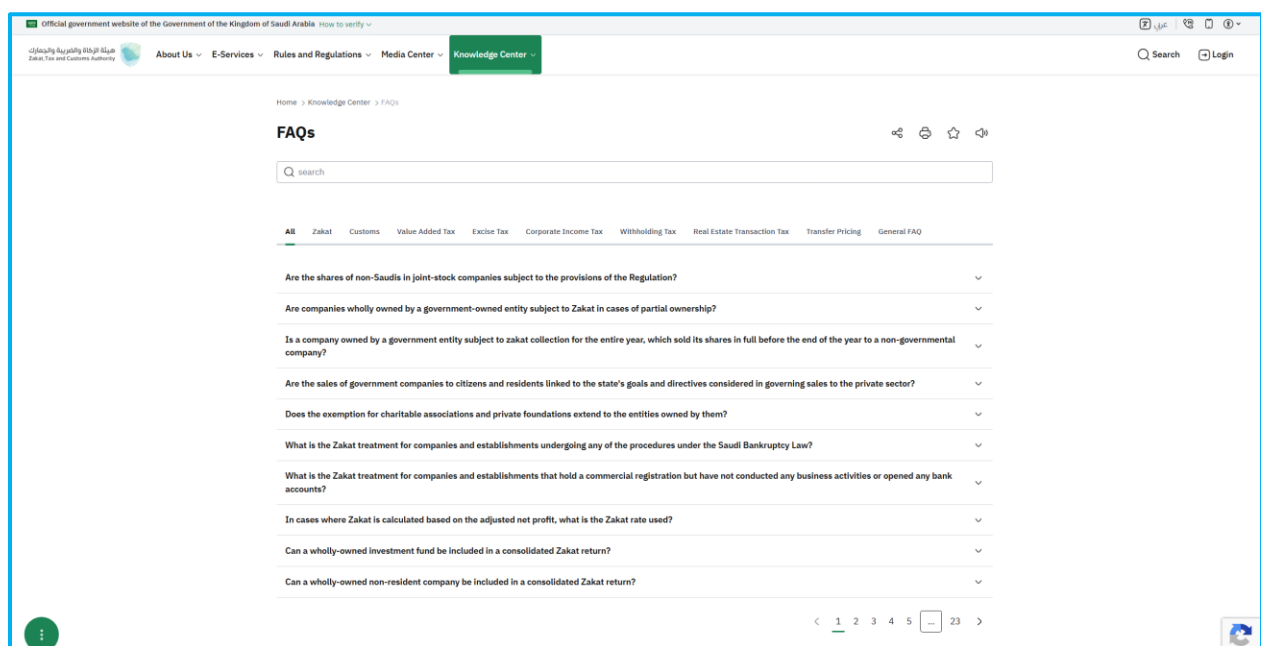




5.4 FAQs

Consolidates frequently asked questions and official answers grouped under intuitive tabs: (All, Zakat, Customs, VAT, Excise Tax, Corporate Income Tax for Foreign Companies, Withholding Tax, Real Estate Transactions Tax, Transfer Pricing, General FAQs).

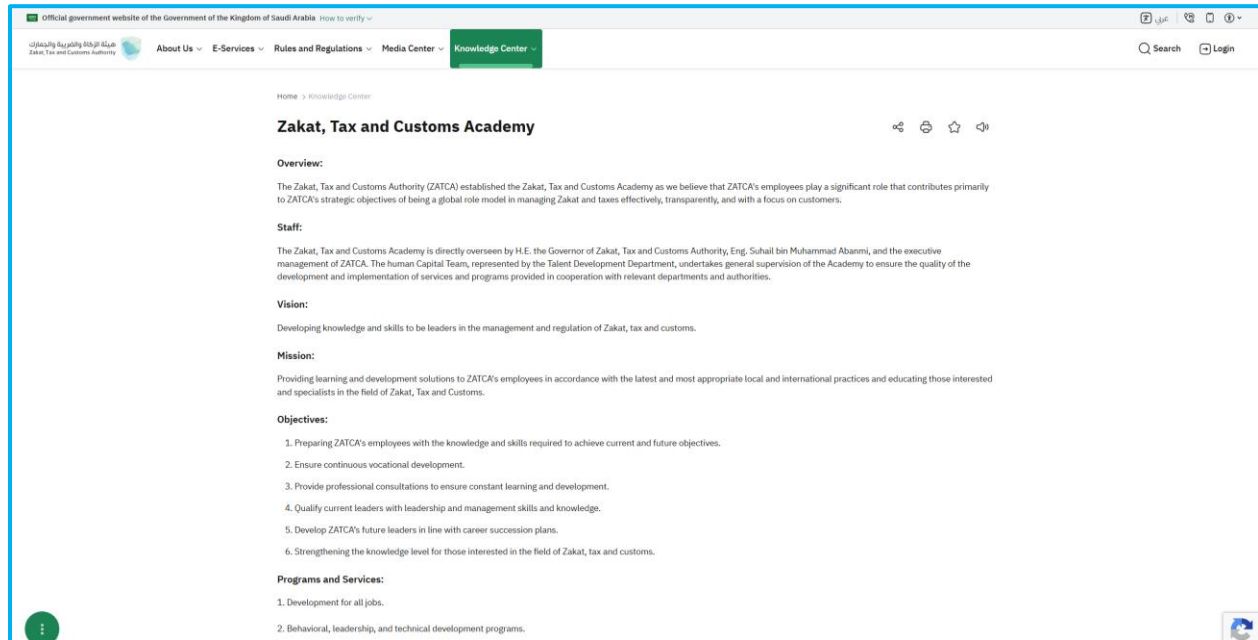
Questions are structured in expandable accordions to reveal answers, featuring pagination controls.





5.5 ZATCA Academy

Introduces ZATCA's dedicated training academy established for human capital development. Features: Overview, leadership team, vision, mission, strategic objectives, and training programs offered to ZATCA personnel as well as industry professionals.





5.6 Market Rules

Outlines 10 compliance rules for commercial enterprises to ensure market integrity, including: (Maintaining valid and updated commercial registration, Opening a dedicated corporate bank account, Renewing operational licenses, Registering in Wage Protection System, Electronically documenting employment contracts, Digitally documenting all financial transactions, Restricting non-Saudi employees from absolute managerial authority, Providing e-payment solutions and issuing/storing e-invoices, Funding operations through legal channels, Full adherence to relevant regulations and instructions). Adherence protects entities from anti-concealment suspicions and fosters growth.

The screenshot displays the official government website of the Kingdom of Saudi Arabia, specifically the Knowledge Center section. The header includes the website's name in Arabic and English, along with navigation links for 'About Us', 'E-Services', 'Rules and Regulations', 'Media Center', and 'Knowledge Center'. The 'Knowledge Center' link is highlighted in green. Below the header, the page title is 'Market Regulations'. A list of 10 compliance standards for business entities is provided, covering topics such as commercial registration, bank accounts, licenses, wage protection, employment contracts, financial transactions, managerial authority, e-payment solutions, funding channels, and adherence to regulations. The list is numbered 1 through 10. At the bottom of the list, a concluding statement states: 'Compliance with market regulations protects business entities, preventing them from being suspected of commercial cover-ups, and enhancing their growth and expansion opportunities.'

Official government website of the Government of the Kingdom of Saudi Arabia

أمانة التجارة الإلكترونية
Zaka, Tax and Customs Authority

About Us E-Services Rules and Regulations Media Center Knowledge Center

Home > Knowledge Center

Market Regulations

National Anti-Commercial cover-up Program Compliance Standards for Business Entities with Market Regulations

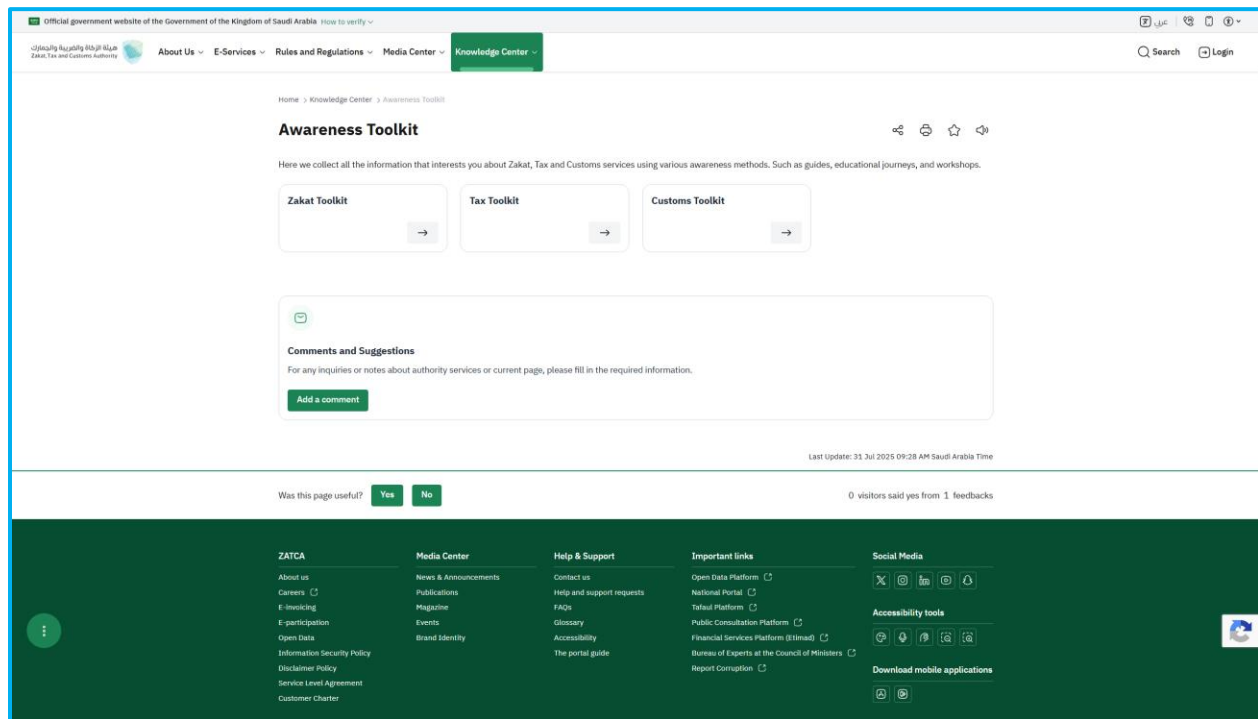
1. Having a valid commercial registry updated with all data.
2. Opening a bank account for the business entity and not using personal accounts for entity transactions.
3. Renewing the business licenses and updating the associated entity addresses.
4. Registering the entity in the 'Wage Protection' program, and registering labor wage data.
5. Documenting all employment contracts electronically, and not employing irregular labor.
6. Documenting all financial transactions of the entity and complying with relevant regulations.
7. Not granting non-Saudis tools that lead to absolute control of the entity.
8. Providing electronic payment methods and working on issuing and storing invoices electronically.
9. Funding the entity and its activities through legal channels and documenting all these processes.
10. Compliance with the regulations and instructions related to the practice of economic activities.

Compliance with market regulations protects business entities, preventing them from being suspected of commercial cover-ups, and enhancing their growth and expansion opportunities.



5.7 Awareness Toolkit

Consolidates educational media into three specialized toolkits: (Zakat Toolkit, Tax Toolkit, Customs Toolkit), offering educational manuals, interactive journeys, and recorded workshops.





5.8 Zakat Items Platform

A specialized platform for financial experts and accountants detailing Zakat treatment for financial statement items. It provides two search tracks: (Zakat Line Items under Zakat Collection Executive Regulations, Zakat Line Items under Zakat Calculation Rules for Financing Activities).

Includes search and filter tools by item name or accounting classification. Results are structured in a detailed data table containing: (Line Item, Category, Term, Description, Zakat Treatment).

Includes an Option to Request Adding a Zakat Item.

Official government website of the Government of the Kingdom of Saudi Arabia

Home > Knowledge Center > Zakat Items

Home

About Us

E-Services

Rules and Regulations

Media Center

Knowledge Center

Search

Login

Zakat Items

Zakat Items Subject to the Implementing Regulation for Zakat Collection

Zakat Items Subject to Calculation Rules of Zakat Levied upon Financing Activities

Zakat Items Subject to the Implementing Regulation for Zakat Collection

The Zakat Items Platform helps individuals and experts understand the Zakat treatment for items listed on a company's balance sheet. The Platform follows the rules set forth by the Zakat Collection Implementing Regulations. The Platform also offers a search and filter tool that allows beneficiaries to search by item name or accounting classification to find the specific zakat treatment for each item.

Request Add Zakat Item

Disclaimer

The service for requesting the addition of a zakat item does not include answering inquiries about the zakat treatment of items in the balance sheet, but rather its purpose is to suggest adding a zakat item that is not present on the zakat items page.

Search in zakat items

Enter item name

Category

All

Term

All

Search in description

Enter description

Zakat treatment

All

Search

Item	Category	Term	Description	Zakat treatment
Investments in investment funds (Zakatatable)	Assets	Non-Current	The value of the establishment's investments in investment funds registered with the Authority (ZATCA) and for which zakat has been paid by the taxpayer.	Deductible Assets
Investment in Sukuk (By investor)	Assets	Non-Current	The value of the establishment's investments in sukuk	Non-deductible Assets
Performance Bonds (Guarantees)	Assets	Non-Current	The value of amounts withheld by government agencies to ensure performance.	Non-deductible Assets
دفاتر لبراءة اختراع	Assets	Current	تعامل المبالغ المدفوعة مقدماً أو الائتمانات المستندة مقابل شراء أصول	Deductible Assets
الوديعة لأجل	Assets	Non-Current	تعامل قيمة الوديعة الاستثمارية المسجلة في حساب لئدة محددة	Non-deductible Assets
في حساب	Non-		Produced from the zakat items platform	

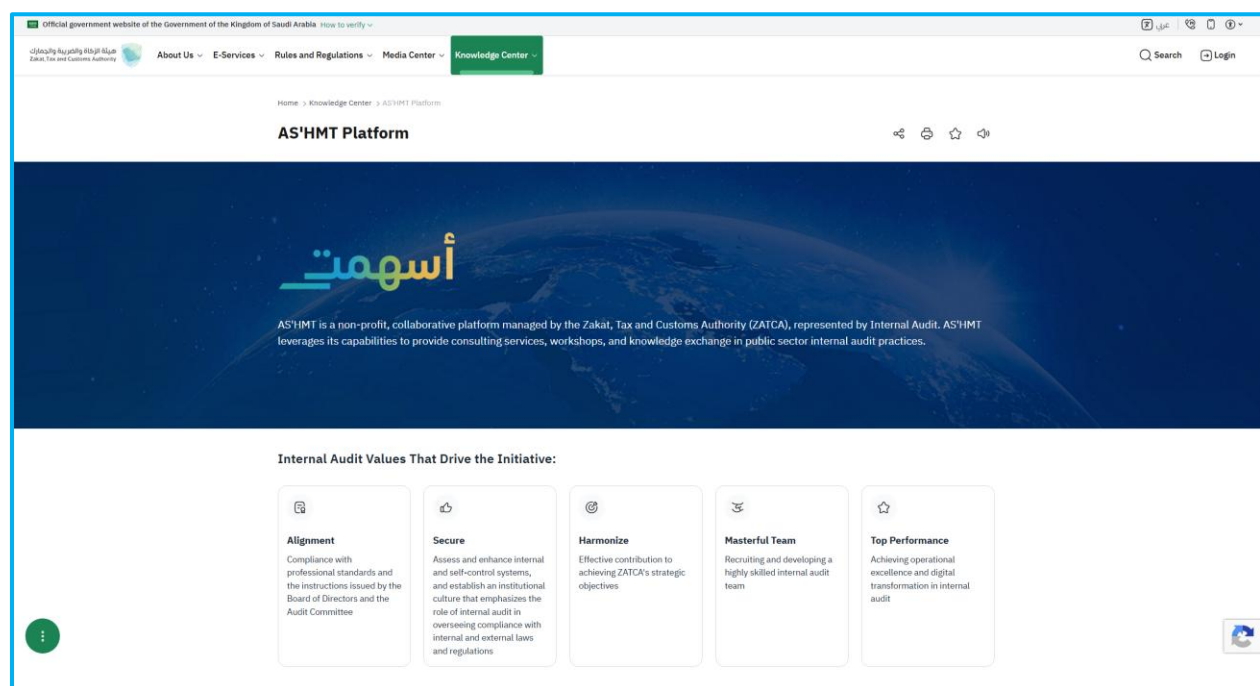
65



5.9 AS'HMT Platform

A non-profit collaborative platform overseen by ZATCA's Internal Audit department. It offers advisory services, workshops, and knowledge-sharing in public sector internal audit practices.

Presents strategic core values (Alignment, Secure, Harmonize, Masterful Team, Top Performance), a message from the Internal Audit Committee Chairman, and alignment with Vision 2030 in governance.

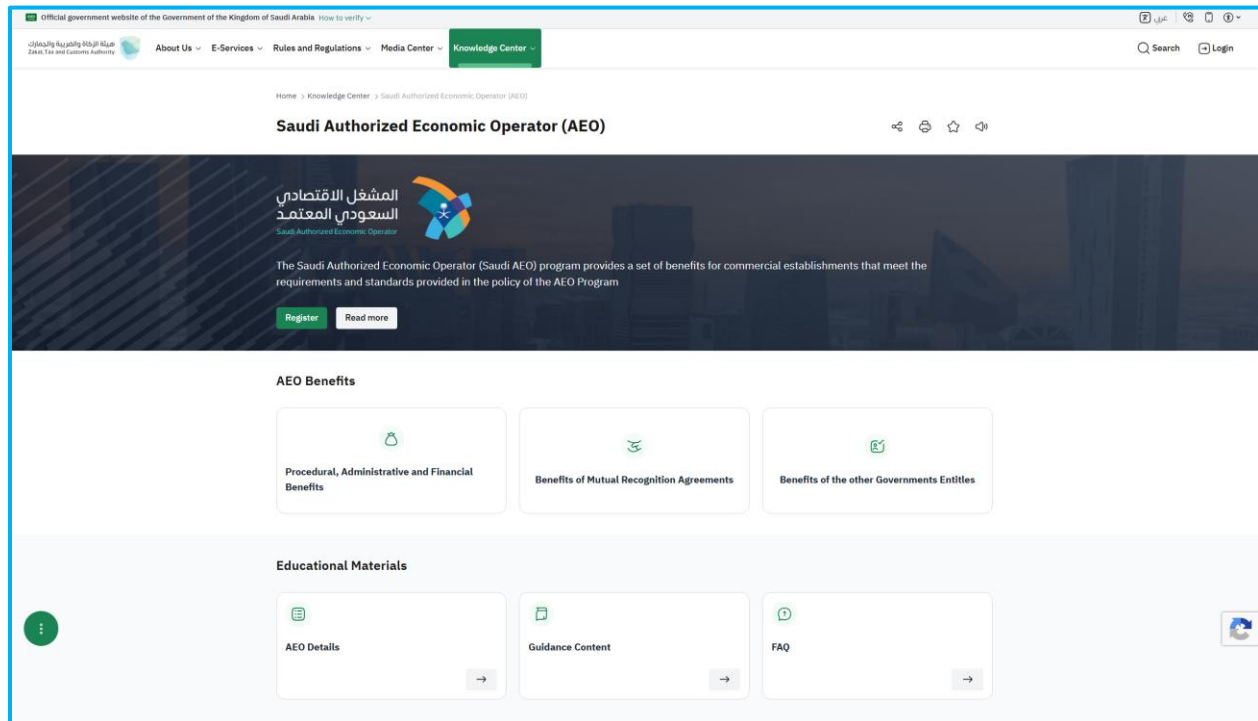




5.10 Saudi Authorized Economic Operator Program (AEO)

Introduces the Saudi Authorized Economic Operator Program (Saudi AEO) Program, which grants trade facilitation benefits to compliant businesses.

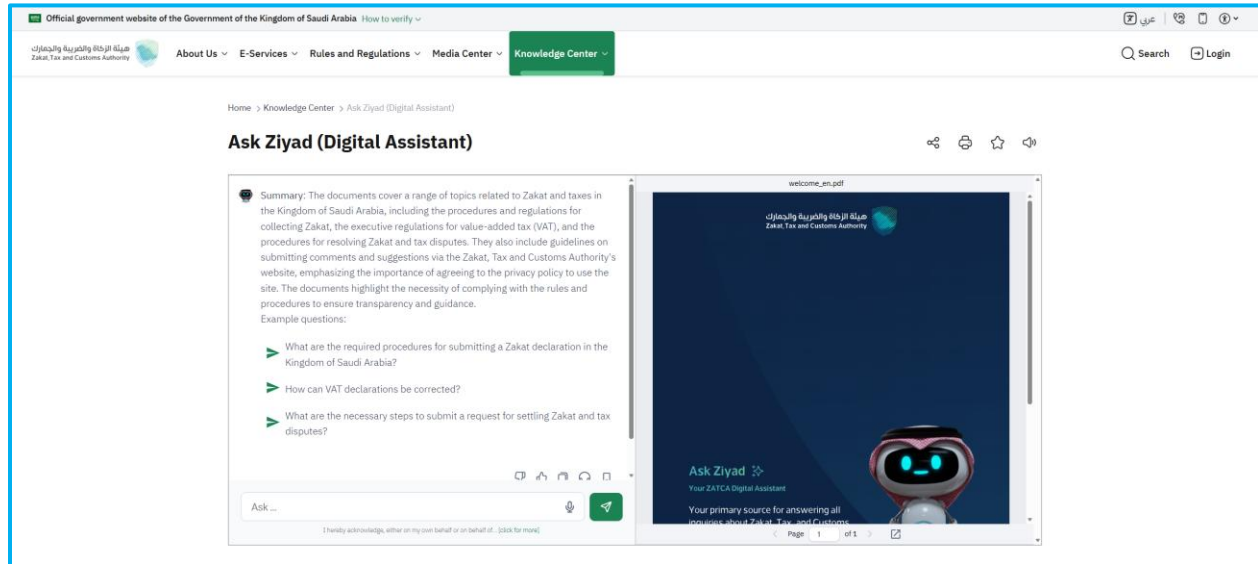
Features: The Saudi AEO registration button and its advantages are presented in three icons (procedural, administrative and financial advantages, mutual recognition agreements advantages, and government agencies partnered with the program), in addition to (educational materials, program details, guidance content, frequently asked questions, success partners, and a list of authorized economic operator companies).





5.11 Ask Ziyad (Digital Assistant)

Ziyad is ZATCA's AI-driven digital assistant. This page offers immediate chat interaction for inquiries on Zakat, Tax, and Customs without agent intervention. Also accessible via the AI Search page.





6. Linked Platforms, Portals, and Tools

In addition to the main navigation menus, several key portals and tools are connected via the homepage and footer: (E-Invoicing Portal, Careers Portal, Live Streaming for Land Ports, AI Search).

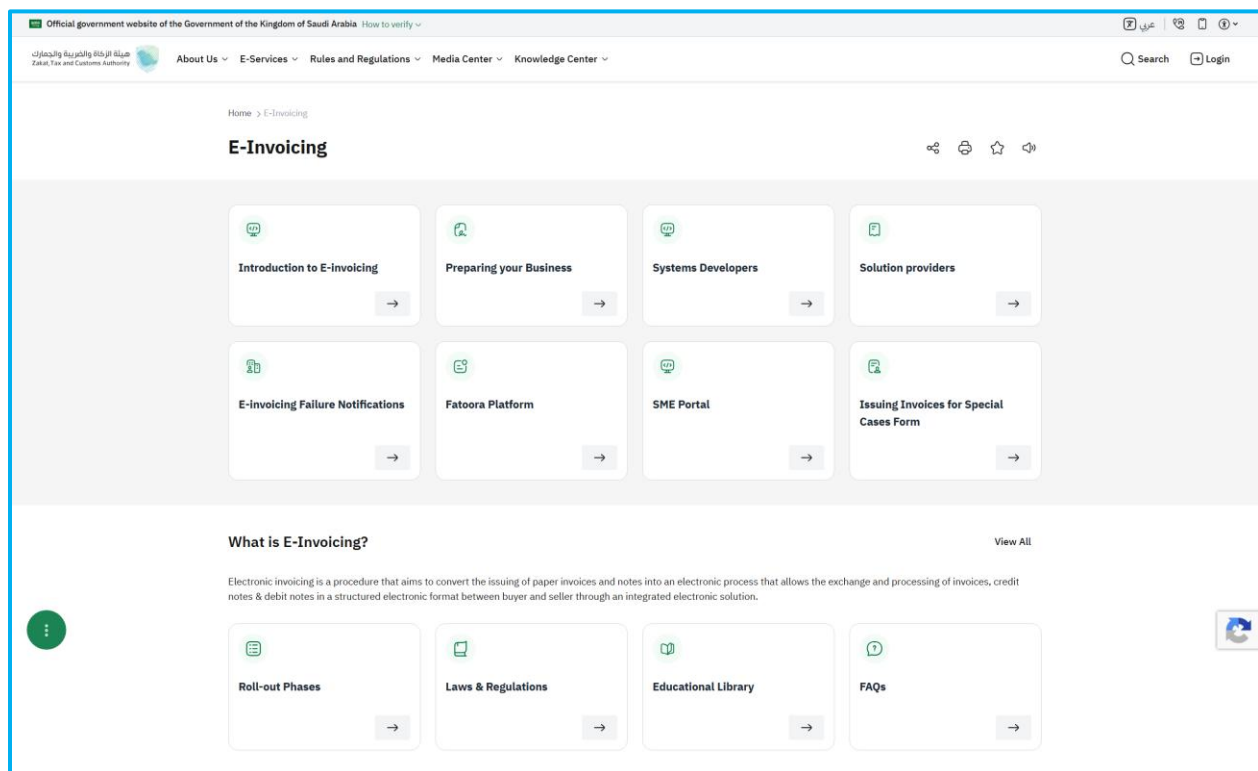
Note: Careers Portal "Join Us" is detailed in Section 1.18; Zakaty and E-Auctions are covered in Sections 2.8 and 2.9).



6.1 E-Invoicing Portal

A comprehensive hub dedicated to the "Fatoora" E-Invoicing ecosystem. Defines e-invoicing as the transition from paper invoices and notices to an electronic format allowing seamless exchange and processing between buyer and seller systems.

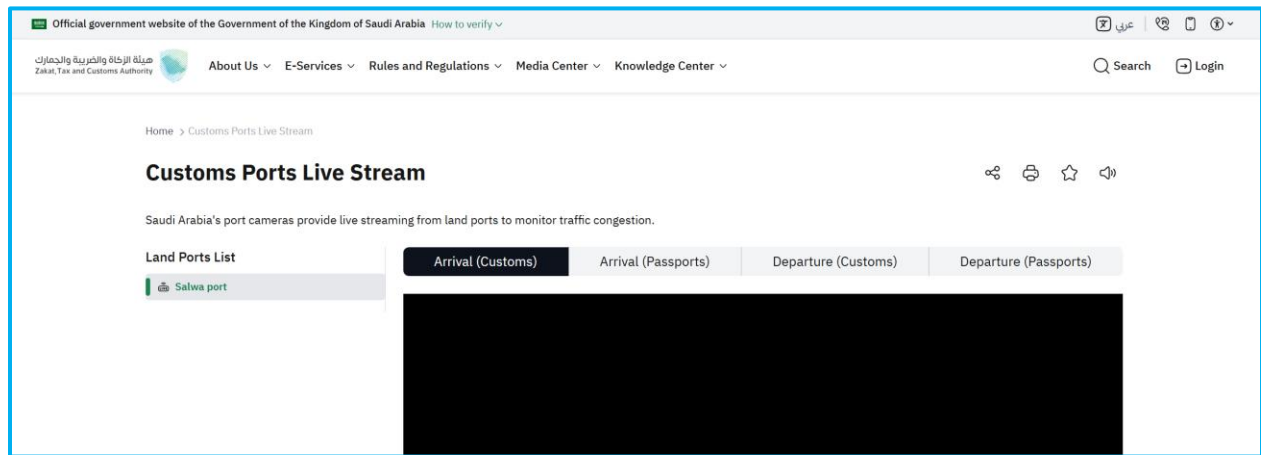
Includes: (Prepare Your Business) covering Phase 1 "Generation Phase" (December 4, 2021 and Phase 2 "Integration Phase" (Jan 1, 2023); (System Developers) detailing XML specifications and technical standards; (E-Invoicing Solution Providers); (E-Invoicing System Clearance Disruption Notices); (Fatoora Platform) portal; request form for issuing tax invoices in special cases; and (Regulations & Decisions, Educational Materials, FAQs).





6.2 Live Streaming for Land Ports

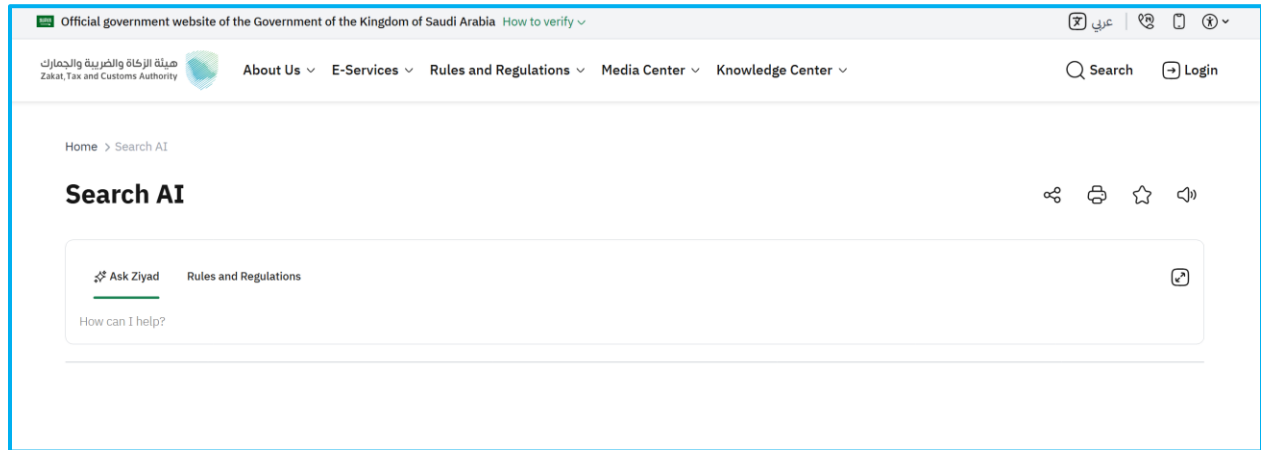
Offers live camera feeds from Saudi land border ports to help travelers monitor traffic conditions prior to travel. Lists all land ports, offering four live views per port: (Inbound – Customs, Inbound – Passport Control, Outbound – Customs, Outbound – Passport Control).





6.3 AI Search

An advanced AI-powered search tool accessible via the search icon in the top navigation bar. Enables natural language queries instead of keyword matches, pulling verified answers directly from "Ask Ziyad" and official ZATCA Rules and Regulations.





7. Help & Support and Legal Pages

Accessible from the site footer under Help & Support and ZATCA sections: (Contact Us, Help and Support Requests, FAQs, Accessibility, Sitemap, Service Level Agreement, Customer Charter, Information Security Policy, Privacy Policy, Terms of Use, Disclaimer Policy).

Note: Contact Us is detailed in Section 1.19; FAQs in Section 5.4.

7.1 Help and Support Requests

Enables users to submit requests, complaints, suggestions, or reports across two pathways:

- Track via "Nafath": Authenticate identity via National ID or Iqama to monitor historic and active tickets.
- Track as Guest: Inquire about ticket status using ticket reference details without logging in.

Expected response times are generated upon ticket submission.

Official government website of the Government of the Kingdom of Saudi Arabia How to verify

Home > Contact Us > Help and support requests

Help and support requests

You can easily submit a request, complaint, or suggestion. To track your previous tickets, please submit through Nafath.

Expected Response Time
The expected response time will be displayed after entering the request details.

Follow Up via Nafath
Verify through Nafath using your ID/Iqama number and easily submit a request, complaint, or suggestion. To track your previous tickets, please submit through Nafath.

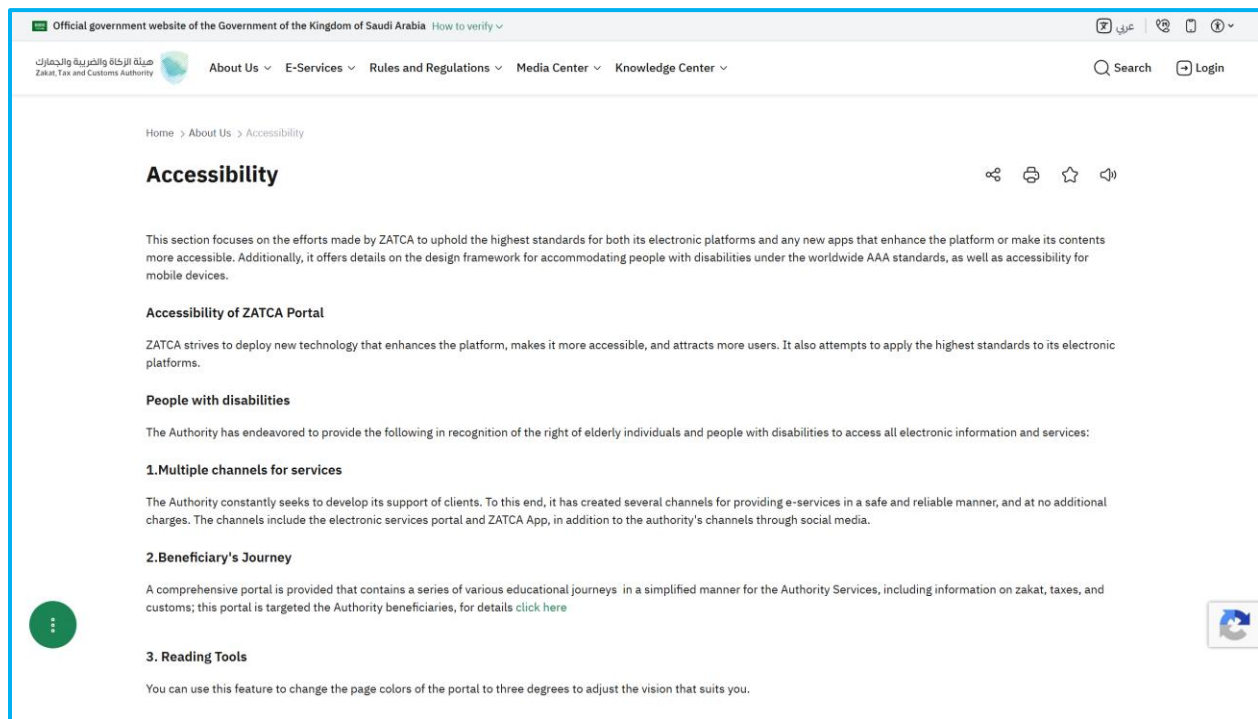
Follow Up as a Guest
As a guest, you can check the status of a support request, complaint, suggestion or report.



7.2 Accessibility

Details ZATCA's commitment to international web standards, adhering to WCAG (AAA) accessibility criteria for users

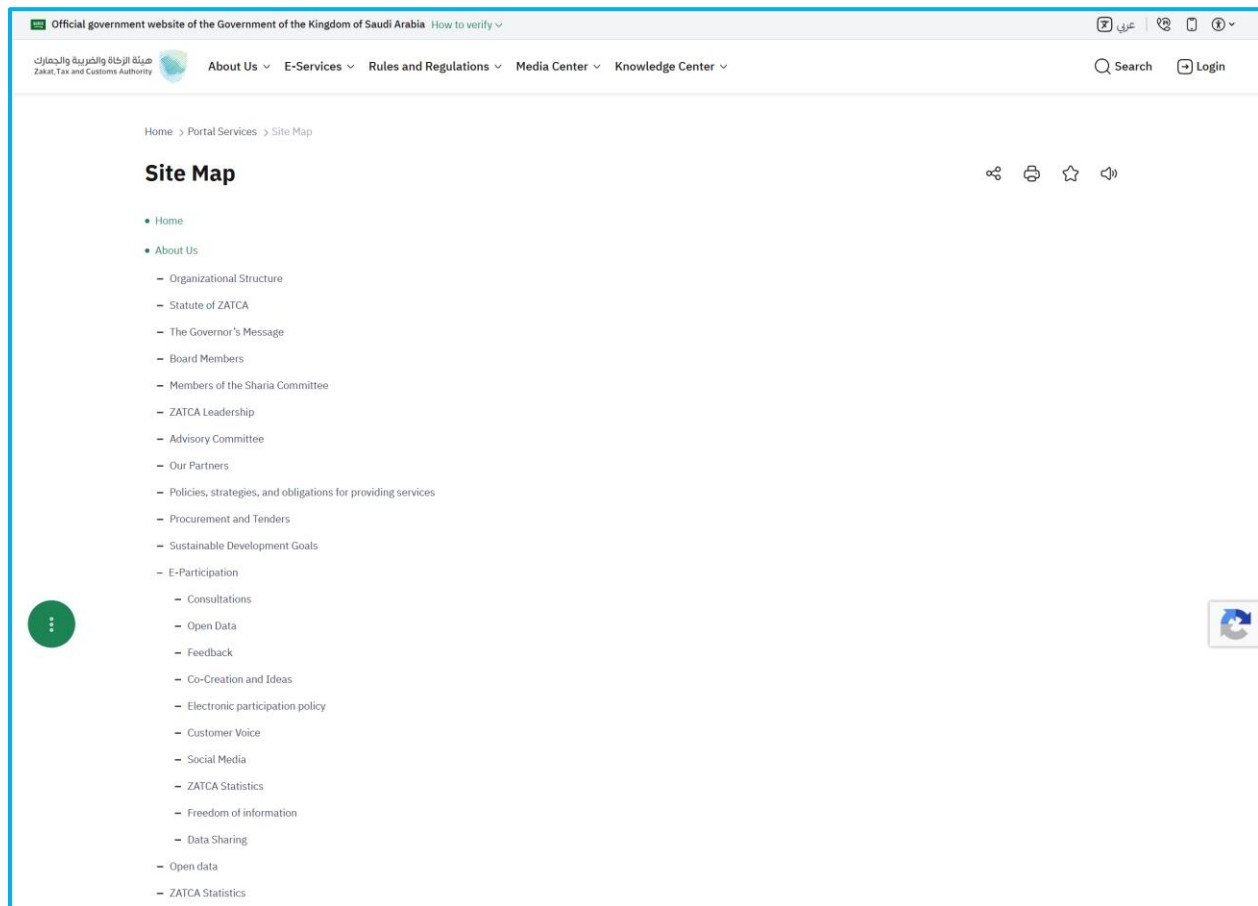
with special needs and elderly visitors. Highlights delivery channels (Website, ZATCA Mobile App, Comprehensive Service Halls, Social Media) and accessibility tools situated in the top bar (Text Enlargement, High Contrast, Screen Reader, Sign Language Support).





7.3 Site Map

Presents a complete structural tree of all website pages categorized by main section. Serves as the fastest tool for direct page navigation and architectural overview.





7.4 Service Level Agreement (SLA)

Outlines ZATCA's commitments regarding response times for electronic services across web portals and smart apps. Clarifies that stated execution times exclude delays caused by incomplete user submissions or external third-party processing (e.g., other government agencies).

Includes sections on (Help & Support, Privacy & Confidentiality), and links to the E-Services Guide for prerequisite requirements.

The screenshot shows the official government website of the Government of the Kingdom of Saudi Arabia, specifically the ZATCA (Zakat, Tax and Customs Authority) portal. The page is titled "Service Level Agreement" and is part of the "About Us" section. It outlines ZATCA's commitments to improve service quality and response times. The page includes sections for "Help and Support", "Privacy and Confidentiality", and "Communication and Engagement Channels". A table at the bottom lists five electronic services with their respective time periods and availability.

#	Electronic Service	Time Period	Availability
1	VAT registration for establishments	5 working days	7/24
2	VAT Registration for individuals	5 working days	7/24
3	VAT registration for groups	3 working days	7/24
4	Edit registration data	3 working days	7/24
5	Change Password	Instant	7/24



7.5 Customer Charter

Defines ZATCA's service standards toward beneficiaries across its digital platforms. Focuses on: (Help & Support, Privacy & Confidentiality, Content Quality, Communication & Complaint Channels), as well as the expected responsibilities of the Customer when using the portal.

The screenshot displays the 'Customer Charter' page of the Zakat, Tax and Customs Authority (ZATCA) portal. The page is part of the official government website of the Kingdom of Saudi Arabia. The header includes navigation links such as 'About Us', 'E-Services', 'Rules and Regulations', 'Media Center', and 'Knowledge Center'. The main content area is titled 'Customer Charter' and includes a brief introduction stating that the portal is a key platform for customer interaction. It then outlines the 'Obligations of the Zakat, Tax and Customs Authority' in four bullet points: 'Help and Support', 'Privacy and Confidentiality', 'Communication and Engagement Channels', and 'Service Level Agreement'. Each point is followed by a paragraph explaining the authority's commitment. The 'Help and Support' section mentions the availability of FAQs, accessibility, communication channels, and notes and complaints forms. The 'Privacy and Confidentiality' section states that the authority places privacy at the top of its priorities. The 'Communication and Engagement Channels' section mentions the authority's commitment to responding to all inquiries. The 'Service Level Agreement' section states that the authority is dedicated to setting clear standards for its services. The page also includes a '2.Customer Responsibilities' section, which states that customers have certain responsibilities to improve their experience, including 'Terms of Use', 'Disclaimer Policy', and 'Privacy Policy'. The page is designed with a clean, professional layout, featuring a blue header and a white main content area. A green circular icon with three dots is visible on the left side of the page.

Official government website of the Government of the Kingdom of Saudi Arabia

Home > About Us > Customer Charter

Customer Charter

The Zakat, Tax and Customs Authority portal is a key platform for customer interaction, offering easy access to services and information related to zakat, taxes, and customs. The Authority aims to deliver a seamless, transparent, and efficient user experience for mutual benefit.

1.Obligations of the Zakat, Tax and Customs Authority

In line with the Authority's objectives and strategic vision, it is committed to delivering innovative and comprehensive digital services through its online portal. This charter defines the Authority's responsibilities towards its customers, as well as the obligations customers must fulfill, which focus on:

- **Help and Support**

The ZATCA Portal offers assistance and support for as many clients as possible through readable content, multimedia, detailed information, and links to various forms of assistance, such as [FAQs](#), [accessibility](#), [communication channels](#), and [notes and complaints form](#).

- **Privacy and Confidentiality**

The Zakat, Tax and Customs Authority places privacy and confidentiality of user information at the top of priorities; and regards the privacy and confidentiality policy as part of the terms and conditions for using the ZATCA Portal. For more information about the privacy and confidentiality information, please visit the [Privacy Policy page](#) for additional information on privacy and confidentiality.

- **Communication and Engagement Channels**

ZATCA is committed to responding to all inquiries from customers via the [Contact Us page](#) and the [Notes and Complaints page](#).

- **Service Level Agreement**

Zakat, Tax and Customs Authority is dedicated to setting clear standards for the services offered to beneficiaries, ensuring the delivery of the highest quality and efficiency. For more details, you can visit the [Service Level Agreement page](#).

2.Customer Responsibilities

To help the Authority provide the best services, customers have certain responsibilities that improve their experience.

These include:

- [Terms of Use](#)
- [Disclaimer Policy](#)
- [Privacy Policy](#)



7.6 Information Security Policy

Outlines ZATCA's policy regarding the protection of system integrity and data security. Covers confidentiality and integrity of taxpayer, importer, and service provider assets, security audits, business continuity, and compliance with guidelines from the Ministry of Finance and the National Cybersecurity Authority (NCA).

The screenshot shows the official government website of the Kingdom of Saudi Arabia, specifically the ZATCA (Zakat, Tax and Customs Authority) page. The page is titled "Information Security Policy" and is part of the "About Us" section. The content outlines ZATCA's policy on information security, emphasizing the protection of system integrity and data security. It covers confidentiality and integrity of taxpayer, importer, and service provider assets, security audits, business continuity, and compliance with guidelines from the Ministry of Finance and the National Cybersecurity Authority (NCA).

Information Security Policy

Information systems for Zakat, Tax and Customs Authority (ZATCA) are an essential pillar of daily operations and provide business services. All information that is shared, created or used in ZATCA systems is granted the highest level of protection to coincide with its value, this includes the below:

- Protection of the confidentiality and integrity of information assets for payers of Zakat, taxes, customs, suppliers and service providers.
- Ensuring the implementation of information security controls at a high standard with the ability to constantly repeat it at the appropriate time, cost effective for the benefit of all stakeholders.
- The Zakat, Tax and Customs Authority regularly performs audits and implements security updates to detect and resolve potential vulnerabilities.
- Ensure the continuity of business, reduce the effects of disrupting job functions by preventing and lowering the effect of security incidents.
- Ensuring compliance with the local and legislative regulations from the Ministry of Finance and the National Cyber Security Authority (NCA).
- To view the controls and guidelines issued by NCA, For more details please visit the link [The National Cybersecurity Authority Controls and Guidelines](#).
- Support the national cybersecurity strategy that seek to a resilient, secure, and trusted Saudi cyberspace that enables growth and prosperity. For more details please visit the link [National Cybersecurity Strategy](#).
- Compliance with information security international standard ISO/IEC 27001.

ZATCA would like to emphasize the importance of committing to the guidelines below when using ZATCA's services:

- The password should be kept private. Avoid writing the password down or disclosing it to others, whether on the phone or e-mail, or while surfing through unknown sites.
- Do not use password that is easy to discover such as your name, birth date or phone number.
- It is highly recommended to change your password frequently to ensure that it cannot be used or guessed by third parties.
- Do not access ZATCA's website through links you receive in e-mails or websites.
- Before entering the ZATCA's website, make sure that there is HTTPS and a lock icon.
- Do not stay away from the computer while using the ZATCA's website, as others may be able to access your account during that period. Make sure you log-out when you finish.

To protect your personal device, ensure the following:

- Make sure to use an original copy of the operating system on your device.
- Install operating system updates regularly, especially security updates.



7.7 Privacy Policy

Defines how ZATCA collects, processes, and protects personal data across portals and mobile apps in compliance with the Personal Data Protection Law (PDPL) issued under Royal Decree No. (M/19) and its Executive Regulations.

Structured into interactive tabs: (Overview, Introduction, Definitions, Purpose and Legal Basis, Data and Rights, Collected Data and Disclosure, Rights, Contact Us).

Official government website of the Government of the Kingdom of Saudi Arabia [How to verify](#)

هيئة الزكاة والضريبة والجمارك Zakat, Tax and Customs Authority

About Us E-Services Rules and Regulations Media Center Knowledge Center

Search Login

Privacy Policy

Overview

- Introduction
- Definitions
- Purpose & Legal Justifications

Data & Rights

- Data Collected & Disclosure
- Your Rights
- Contact Us

Overview

Introduction

Following the Council of Ministers, Zakat, Tax and Customs Authority ("ZATCA") is the groundbreaking, which the council has made the decision to integrate "General Authority of Zakat & Tax" and "Saudi Customs" in one establishment; working on the collection of Zakat, Tax, and Customs duties, and achieving the highest levels of compliance by those obligated, in accordance with the best practices, and high efficiency, enabling the kingdom to be a global logistical center by facilitating commerce, protecting national security, and organizing all activities related to customs work and customs ports and administration in order to ensure it reaches the highest levels of efficiency, production, and competitiveness; through providing the highest quality of services that focuses on and serves the customer based on the best practices.

ZATCA is keen on the privacy and confidentiality of the personal data of the website users ("the website") and the digital platforms and smartphone applications associated with it and dedicated to provide ZATCA's services. Placing it at the top of its priorities in accordance with the regulations stipulated in the Personal Data Protection Law issued by Royal Decree No. (M/19) dated 9/2/1443 AH and its implementing regulations ("the Law"). This privacy policy aims to inform you of the general rules regarding the processing of personal data, your rights as a data owner, the mechanism for practicing your rights, the personal data collected, the methods of collecting this data, the purposes for which your personal data is used, as well as the legal justifications for collecting and processing your personal data.

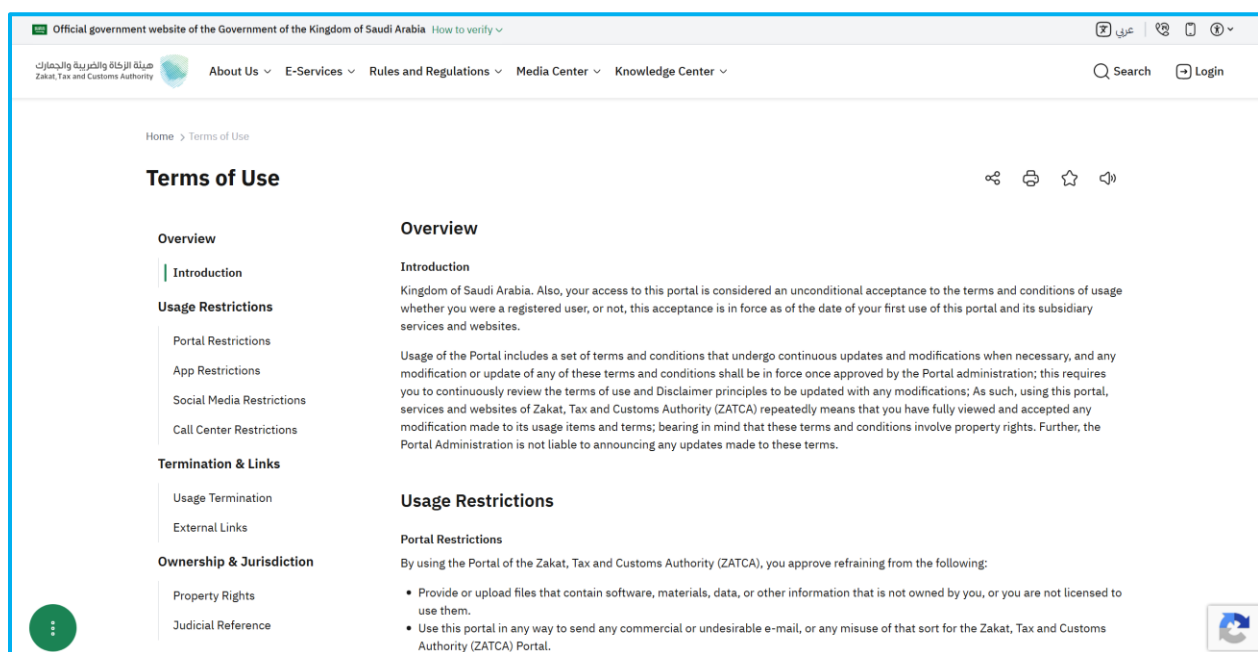
ZATCA does not collect your personal data when you visit the website and digital platforms unless you are aware of and choose to provide this data to ZATCA. ZATCA uses your personal data to achieve the purpose of its processing, such as obtaining information or providing services according to ZATCA activities. By using ZATCA's website, platforms, and applications associated with it, you acknowledge that you have read and agree to the privacy policy and any continuous adjustments made to it as needed and according to the nature of the work.



7.8 Terms of Use

Establishes terms governing user access to the portal and services. Access constitutes agreement to these terms for registered and guest users alike.

Structured into interactive tabs: (Overview, Introduction, Usage Restrictions, Portal Restrictions, App Restrictions, Social Media Restrictions, Call Center Restrictions, Termination of Use, External Links, Intellectual Property, Applicable Law & Jurisdiction).





7.9 Disclaimer Policy

Defines the boundaries of ZATCA's legal liability concerning site usage, highlighting that portal content does not supersede original statutory rules and regulations. ZATCA disclaims liability for indirect losses or third-party linked content.

Structured into interactive tabs: (Overview, Introduction, Limitation of Liability, Protection Against Viruses, Disclaimer, Indemnification).

The screenshot displays the 'Disclaimer Policy' page on the official government website of the Kingdom of Saudi Arabia. The page is titled 'Disclaimer Policy' and is part of the 'Zakat, Tax and Customs Authority' (ZATCA) website. The page is structured into several sections, including 'Overview', 'Introduction', 'Limitation of Liability', 'Protection Against Viruses', 'Disclaimer & Compensation', and 'Liability & Protection'. The 'Overview' section is currently selected, showing a list of links to the various sections. The 'Introduction' section states that the website is developed in compliance with the laws and regulations in the Kingdom of Saudi Arabia, and that ZATCA does not provide any guarantees for the following:

- The accuracy and reliability of the information, as the information and data available on the website do not substitute for referring to the relevant laws and regulations.
- Effectiveness or protection against unauthorized access or cyber intrusion.
- Availability or continuity of the website.
- Suitability of the website's content.
- The website or its servers being free from viruses or other harmful components.

ZATCA is not legally liable for any loss or damage of any kind, direct, indirect, incidental, or consequential resulting from the use of its website. The page also mentions that ZATCA's website may contain links to third-party websites that are not affiliated with ZATCA, and that ZATCA is not responsible for the content of such websites, and any risks arising from accessing them through links available on the ZATCA's website shall be borne solely by the user. The page also mentions that ZATCA's website servers automatically collect visitors' Internet Protocol (IP) addresses when they access any of ZATCA's websites. IP addresses are used to help diagnose server issues and to conduct website usage statistics. The page also mentions that some of ZATCA's websites use cookies to facilitate user navigation. Cookies may also be used to remember login information and improve the user experience when accessing certain services. These cookies are stored on the user's device, noting that the cookies used by ZATCA are encrypted.

The 'Liability & Protection' section is also visible, with a sub-section 'Limitation of Liability' stating that by using ZATCA's Website, the user agrees to comply with all privacy and personal data protection policies applicable within ZATCA and holds responsibility for the use of the website. The website shall not be used for any illegal purpose or for any activity that may damage, disable, disrupt, or interfere with the operation of the website or other users' access to it. ZATCA strives to prevent and mitigate harm resulting from incidents by implementing appropriate risk mitigation measures. However, ZATCA shall not be liable for any direct, indirect, consequential, or incidental damage resulting from events beyond its reasonable control, including natural disasters or cyberattacks. ZATCA strives to provide accurate and up-to-date information through its website whenever possible. However, it makes no explicit or implicit guarantees regarding the absolute accuracy, completeness, or reliability of such information. ZATCA reserves the right to modify or update the website's content at any time without prior notice and shall not be liable for any consequences arising from such modifications.



امسح هذا الكود للاطلاع على آخر تحديث
لهذا المستند وكافة المستندات المنشورة
أو تفضل بزيارة الموقع الإلكتروني zatca.gov.sa